

Montpelier, VT

The National Community Survey

Preliminary Report of Results
2022

Report by:



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About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Montpelier. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 745 residents of the City of Montpelier collected from June 29th, 2022 to August 17th, 2022. The margin of error around any reported percentage is 4% for all respondents and the response rate for the 2021 survey was 27%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Montpelier.

How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Montpelier’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Montpelier residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Montpelier’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Montpelier’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City’s 2021 ratings compare to other communities’ ratings from the past five years.



Methods

Selecting survey recipients

All households within the City of Montpelier were eligible to participate in the survey. A list of all households within the zip codes serving Montpelier was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Montpelier households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Montpelier boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the three districts. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 2,800 randomly selected households received mailings beginning on June 29th, 2022 and the survey remained open for 7 weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

The survey was available in English, Spanish and Burmese. All mailings contained paragraphs in all languages instructing participants on how to complete the survey in their preferred language.

Of the 2,800 households that received the invitations to participate, 745 completed the survey, providing an overall response rate of 27%. The response rate was calculated using AAPOR’s response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions. The margin of error for the City of Montpelier survey is no greater than plus or minus four percentage points around any given percent reported for all respondents (745 completed surveys).

In addition to the randomly selected “probability sample” of households, a link to an online open participation survey was publicized by the City of Montpelier. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on August, 3rd, 2022. The survey remained open for 2 weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2020 American Community Survey estimates for adults in the City of Montpelier. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	8%	25%	25%
	35-54	30%	33%	33%
	55+	62%	41%	42%
Area	District 1	32%	30%	30%
	District 2	36%	33%	33%
	District 3	32%	38%	38%
Hispanic origin	No, not Spanish, Hispanic, or Latino	98%	97%	98%
	Spanish, Hispanic, or Latino	2%	3%	2%
Housing tenure	Own	74%	52%	52%
	Rent	26%	48%	48%
Housing type	Attached	37%	56%	56%
	Detached	63%	44%	44%
Race & Hispanic origin	Not white alone	8%	6%	7%
	White alone, not Hispanic or Latino	92%	94%	93%
Sex	Man	34%	43%	44%
	Woman	66%	57%	56%
Sex/age	Man 18-34	2%	11%	13%
	Man 35-54	11%	15%	14%
	Man 55+	21%	17%	17%
	Woman 18-34	5%	12%	12%
	Woman 35-54	20%	19%	19%
	Woman 55+	41%	26%	25%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python, and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Montpelier funded this research. Please contact William Fraser of the City of Montpelier at wfraser@montpelier-vt.org if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

* See AAPOR’s Standard Definitions for more information at

<https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx>

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

<https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

* Targets come from the 2010 Census and 2020 American Community Survey

Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation. The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Montpelier as a whole.
 (% excellent or good)

		vs. benchmark*
Overall economic health	51%	Similar
Overall quality of the transportation system	42%	Similar
Overall design or layout of residential and commercial areas	64%	Similar
Overall quality of the utility infrastructure	40%	Lower
Overall feeling of safety	89%	Similar
Overall quality of natural environment	92%	Similar
Overall quality of parks and recreation opportunities	86%	Similar
Overall health and wellness opportunities	78%	Similar
Overall opportunities for education, culture, and the arts	72%	Similar
Residents' connection and engagement with their community	77%	Higher

Please rate how important, if at all, you think it is for the Montpelier community to focus on each of the following in the coming two years.
 (% essential or very important)

Overall economic health	86%	Similar
Overall quality of the transportation system	79%	Similar
Overall design or layout of residential and commercial areas	60%	Similar
Overall quality of the utility infrastructure	88%	Similar
Overall feeling of safety	70%	Lower
Overall quality of natural environment	75%	Similar
Overall quality of parks and recreation opportunities	73%	Similar
Overall health and wellness opportunities	68%	Similar
Overall opportunities for education, culture, and the arts	64%	Similar
Residents' connection and engagement with their community	67%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

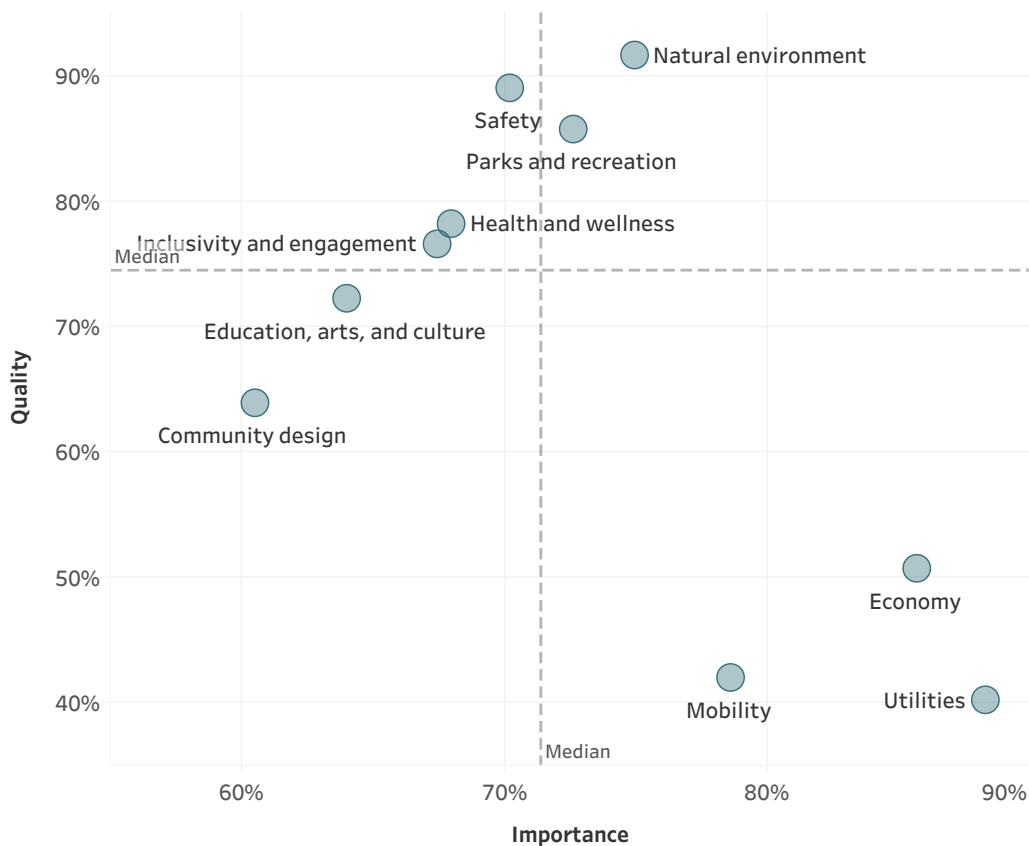
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 74% or more of respondents were considered of “higher quality” and those with ratings lower than 74% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 71% or more of respondents. Services were rated as “less important” if they received a rating of less than 71%. This classification uses the median ratings for quality and importance to divide the services in half.

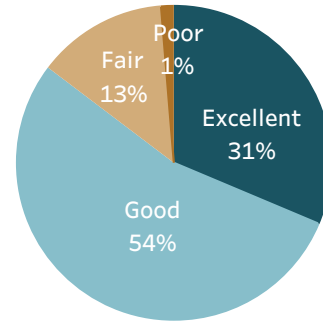
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

The overall quality of life in Montpelier



Please rate each of the following aspects of quality of life in Montpelier.
(% excellent or good)

		vs. benchmark*
Montpelier as a place to live	88%	Similar
The overall quality of life	85%	Similar

Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)

Recommend living in Montpelier to someone who asks	85%	Similar
Remain in Montpelier for the next five years	78%	Similar

Please rate each of the following in the Montpelier community.
(% excellent or good)

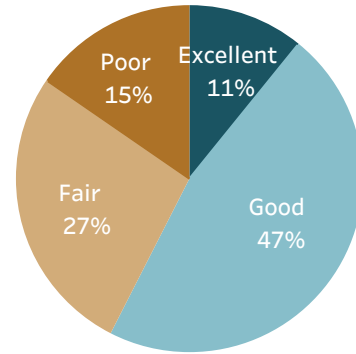
Overall image or reputation	79%	Similar
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* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

Overall confidence in Montpelier government



Please rate the quality of each of the following services in Montpelier. (% excellent or good)

		vs. benchmark*
Overall customer service by Montpelier employees	85%	Similar
Public information services	64%	Similar

Please rate the following categories of Montpelier government performance. (% excellent or good)

Treating residents with respect	76%	Similar
Treating all residents fairly	68%	Similar
Being honest	67%	Similar
Generally acting in the best interest of the community	63%	Similar
The job Montpelier government does at welcoming resident involvement	62%	Similar
Being open and transparent to the public	62%	Similar
Informing residents about issues facing the community	59%	Similar
Overall confidence in Montpelier government	58%	Similar
The overall direction that Montpelier is taking	51%	Similar
The value of services for the taxes paid to Montpelier	44%	Similar

Overall, how would you rate the quality of the services provided by each of the following?
(% excellent or good)

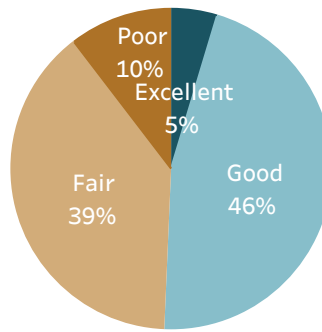
The City of Montpelier	72%	Similar
The Federal Government	36%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

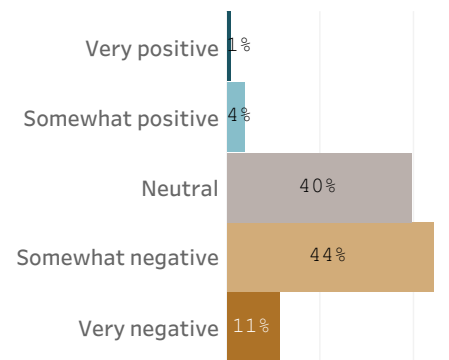
Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

Overall economic health of Montpelier



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



Please rate each of the following aspects of quality of life in Montpelier. (% excellent or good)

Aspect	Percentage	vs. benchmark*
Montpelier as a place to visit	84%	Higher
Montpelier as a place to work	72%	Similar

Please rate each of the following characteristics as they relate to Montpelier as a whole. (% excellent or good)

Characteristic	Percentage	vs. benchmark*
Overall economic health	51%	Similar

Please rate each of the following in the Montpelier community. (% excellent or good)

Characteristic	Percentage	vs. benchmark*
Overall quality of business and service establishments	81%	Similar
Vibrancy of downtown/commercial area	71%	Higher
Variety of business and service establishments	58%	Similar
Shopping opportunities	53%	Similar
Employment opportunities	41%	Similar
Cost of living	13%	Much lower

Please rate the quality of each of the following services in Montpelier. (% excellent or good)

Service	Percentage	vs. benchmark*
Economic development	35%	Lower

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

(% very or somewhat positive)

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

5%

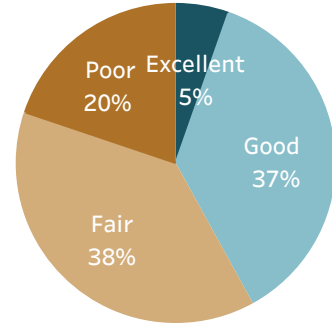
Much lower

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

Overall quality of the transportation system in Montpelier



Please rate each of the following characteristics as they relate to Montpelier as a whole.
(% excellent or good)

		vs. benchmark*
Overall quality of the transportation system	42%	Similar

Please also rate each of the following in the Montpelier community.
(% excellent or good)

Ease of walking	87%	Higher
Ease of travel by car	58%	Similar
Ease of travel by bicycle	58%	Similar
Traffic flow on major streets	48%	Similar
Ease of public parking	35%	Lower
Ease of travel by public transportation	25%	Similar

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)

Walked or biked instead of driving	82%	Much higher
Carpooled with other adults or children instead of driving alone	57%	Higher
Used public transportation instead of driving	23%	Similar

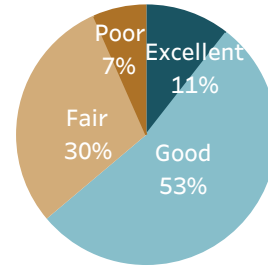
Please rate the quality of each of the following services in Montpelier.
(% excellent or good)

Snow removal	71%	Similar
Street lighting	63%	Similar

Traffic signal timing	60%	Similar
Traffic enforcement	59%	Similar
Street cleaning	51%	Similar
Sidewalk maintenance	49%	Similar
Bus or transit services	43%	Similar
Street repair	11%	Much lower

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall design or layout of Montpelier's residential and commercial areas



Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

Please rate each of the following aspects of quality of life in Montpelier.
(% excellent or good)

		vs. benchmark*
Your neighborhood as a place to live	88%	Similar

Please rate each of the following characteristics as they relate to Montpelier as a whole.
(% excellent or good)

Overall design or layout of residential and commercial areas	64%	Similar
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Please also rate each of the following in the Montpelier community.
(% excellent or good)

Preservation of the historical or cultural character of the community	81%	Higher
Overall appearance	77%	Similar
Public places where people want to spend time	66%	Similar
Well-designed neighborhoods	58%	Similar
Overall quality of new development	32%	Lower
Well-planned commercial growth	31%	Similar
Well-planned residential growth	25%	Lower
Variety of housing options	11%	Much lower
Availability of affordable quality housing	7%	Much lower

Please rate the quality of each of the following services in Montpelier.
(% excellent or good)

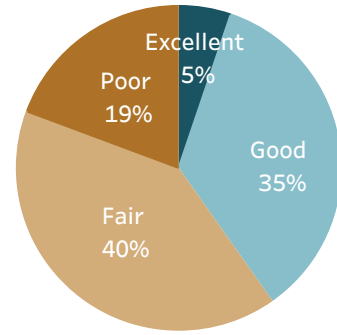
Code enforcement	44%	Similar
Land use, planning and zoning	35%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Overall quality of the utility infrastructure in Montpelier



Please rate the quality of each of the following services in Montpelier. (% excellent or good)

		vs. benchmark*
Power (electric and/or gas) utility	80%	Similar
Sewer services	74%	Similar
Garbage collection	71%	Lower
Drinking water	65%	Similar
Utility billing	64%	Similar
Storm water management	60%	Similar
Affordable high-speed internet access	51%	Similar

Please rate each of the following characteristics as they relate to Montpelier as a whole. (% excellent or good)

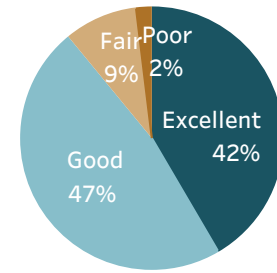
Overall quality of the utility infrastructure	40%	Lower
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* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

Overall feeling of safety in Montpelier



Please rate each of the following characteristics as they relate to Montpelier as a whole.
(% excellent or good)

		vs. benchmark*
Overall feeling of safety	89%	Similar

Please rate how safe or unsafe you feel:
(% very or somewhat safe)

In your neighborhood during the day	97%	Similar
In Montpelier's downtown/commercial area during the day	93%	Similar
From violent crime	90%	Similar
From property crime	86%	Similar
From fire, flood, or other natural disaster	84%	Similar

Please rate the quality of each of the following services in Montpelier.
(% excellent or good)

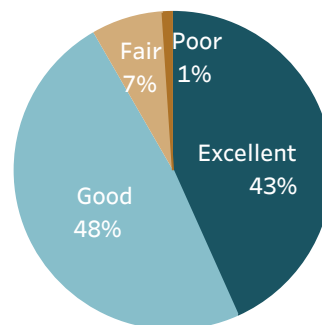
Fire services	94%	Similar
Ambulance or emergency medical services	91%	Similar
Fire prevention and education	82%	Similar
Crime prevention	81%	Similar
Police/Sheriff services	79%	Similar
Animal control	68%	Similar
Emergency preparedness	65%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

Overall quality of natural environment in Montpelier



Please rate each of the following characteristics as they relate to Montpelier as a whole.
(% excellent or good)

		vs. benchmark*
Overall quality of natural environment	92%	Similar

Please also rate each of the following in the Montpelier community.
(% excellent or good)

Air quality	91%	Similar
Cleanliness	78%	Similar
Water resources	58%	Similar

Please rate the quality of each of the following services in Montpelier.
(% excellent or good)

Preservation of natural areas	81%	Similar
Montpelier open space	74%	Similar
Recycling	74%	Similar
Yard waste pick-up	57%	Lower

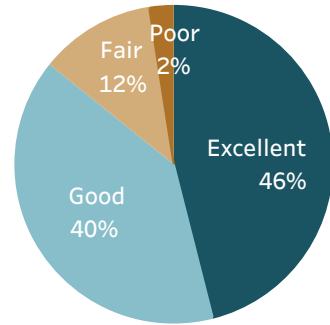
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Parks and recreation

“There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment.”

- National Recreation and Park Association

Overall quality of the parks and recreation opportunities



Please rate each of the following characteristics as they relate to Montpelier as a whole.
(% excellent or good)

		vs. benchmark*
Overall quality of parks and recreation opportunities	86%	Similar

Please also rate each of the following in the Montpelier community.
(% excellent or good)

Availability of paths and walking trails	90%	Higher
Fitness opportunities	80%	Similar
Recreational opportunities	80%	Similar

Please rate the quality of each of the following services in Montpelier.
(% excellent or good)

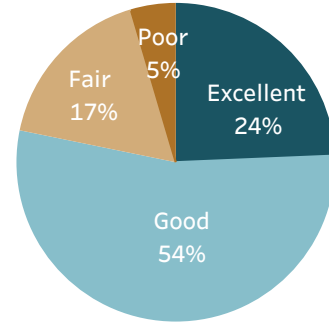
City parks	85%	Similar
Recreation programs or classes	72%	Similar
Recreation centers or facilities	51%	Lower

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

Overall health and wellness opportunities in Montpelier



Please rate each of the following characteristics as they relate to Montpelier as a whole.
(% excellent or good)

		vs. benchmark*
Overall health and wellness opportunities	78%	Similar

Please also rate each of the following in the Montpelier community.
(% excellent or good)

Availability of preventive health services	56%	Similar
Availability of affordable quality food	56%	Similar
Availability of affordable quality health care	49%	Similar
Availability of affordable quality mental health care	41%	Similar

Please rate the quality of each of the following services in Montpelier.
(% excellent or good)

Health services	62%	Similar
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Please rate your overall health.
(% excellent or very good)

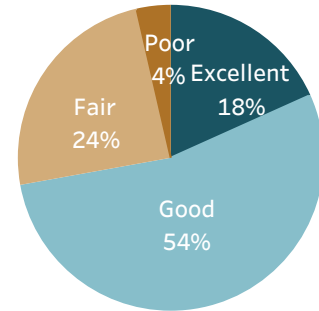
Please rate your overall health.	69%	Similar
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* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

Overall opportunities for education, culture and the arts



Please rate each of the following characteristics as they relate to Montpelier as a whole.
(% excellent or good)

		vs. benchmark*
Overall opportunities for education, culture, and the arts	72%	Similar

Please also rate each of the following in the Montpelier community.
(% excellent or good)

Community support for the arts	82%	Higher
K-12 education	79%	Similar
Opportunities to attend special events and festivals	76%	Similar
Opportunities to attend cultural/arts/music activities	71%	Similar
Adult educational opportunities	58%	Similar
Availability of affordable quality childcare/preschool	23%	Lower

Please rate the quality of each of the following services in Montpelier.
(% excellent or good)

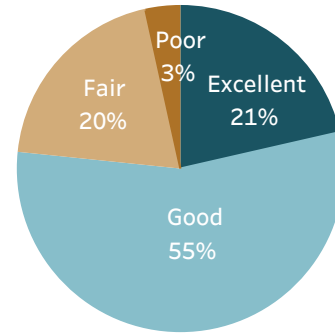
Public library services	94%	Higher
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* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

Residents' connection and engagement with their community



Please rate each of the following aspects of quality of life in Montpelier. (% excellent or good)

		vs. benchmark*
Montpelier as a place to raise children	87%	Similar
Sense of community	77%	Similar
Montpelier as a place to retire	51%	Similar

Please rate each of the following characteristics as they relate to Montpelier as a whole. (% excellent or good)

Residents' connection and engagement with their community	77%	Higher
---	-----	--------

Please rate the job you feel the Montpelier community does at each of the following. (% excellent or good)

Making all residents feel welcome	73%	Similar
Valuing/respecting residents from diverse backgrounds	67%	Similar
Attracting people from diverse backgrounds	48%	Similar
Taking care of vulnerable residents	45%	Similar

Please also rate each of the following in the Montpelier community. (% excellent or good)

Opportunities to volunteer	79%	Similar
Opportunities to participate in community matters	77%	Higher
Sense of civic/community pride	77%	Similar

Opportunities to participate in social events and activities	76%	Similar
Neighborliness of residents	76%	Similar
Openness and acceptance of the community toward people of diverse backgrounds	66%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' participation levels

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)

		vs...
Voted in your most recent local election	82%	Similar
Contacted the City of Montpelier for help or information	52%	Similar
Volunteered your time to some group/activity	42%	Similar
Watched a local public meeting	36%	Higher
Contacted Montpelier elected officials to express your opinion	26%	Similar
Campaigned or advocated for a local issue, cause, or candidate	24%	Similar
Attended a local public meeting	23%	Similar

In general, how many times do you:
(% a few times a week or more)

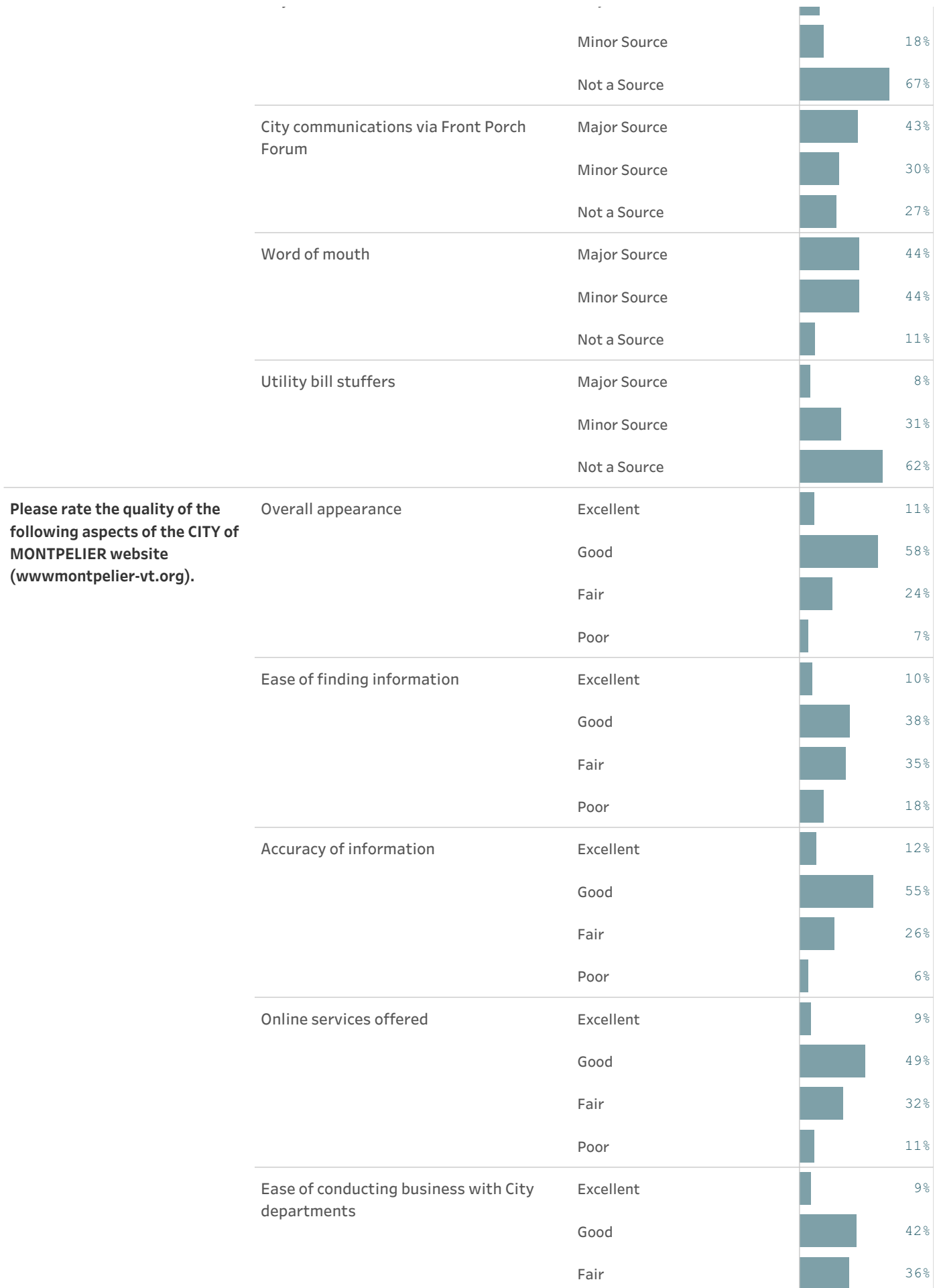
Use or check email	97%	Similar
Access the internet from your home	96%	Similar
Access the internet from your cell phone	88%	Similar
Visit social media sites	69%	Similar
Shop online	36%	Lower
Share your opinions online	21%	Similar

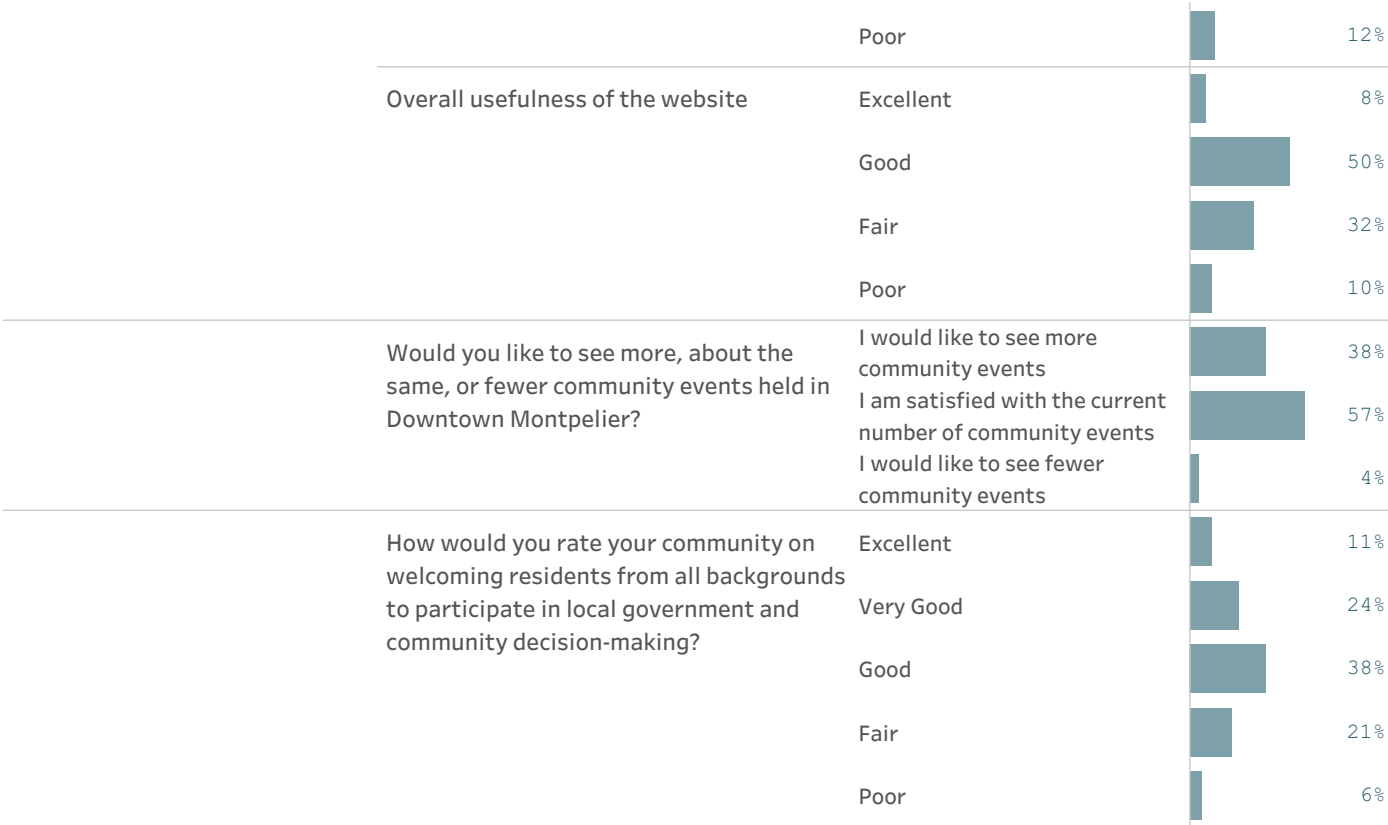
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Custom questions

Below are the complete set of responses to each custom question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter below.

		Include "don't know"	
		No	
How much of a source, if at all, are each of the following for you for getting information about the City government and its activities, events, and services?	City website (www.montpelier-vt.org)	Major Source	31%
		Minor Source	43%
		Not a Source	25%
	Times-Argus newspaper	Major Source	27%
		Minor Source	38%
		Not a Source	34%
	Local radio/television	Major Source	25%
		Minor Source	31%
		Not a Source	44%
	Government access ORCA Media	Major Source	7%
		Minor Source	28%
		Not a Source	65%
	Montpelier Bridge newspaper	Major Source	49%
		Minor Source	34%
		Not a Source	17%
City page in Montpelier Bridge	Major Source	41%	
	Minor Source	34%	
	Not a Source	25%	
City Council meetings and other public meetings	Major Source	11%	
	Minor Source	43%	
	Not a Source	46%	
Talking with City officials and/or City employees	Major Source	11%	
	Minor Source	35%	
	Not a Source	54%	
City communications via Facebook	Major Source	15%	





National benchmark tables

This table contains the comparisons of Montpelier’s results to those from other communities. The first column shows the comparison of Montpelier’s rating to the benchmark. Montpelier’s results are noted as being “higher”, “lower” or “similar” to the benchmark, meaning that the average rating given by Montpelier residents is statistically similar to or different than the benchmark. The second column is Montpelier’s “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Montpelier’s rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Montpelier’s result -- that is what percent of surveyed communities had a lower rating than Montpelier.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Montpelier.	Montpelier as a place to live	Similar	88%	180	349	48
	Your neighborhood as a place to live	Similar	88%	114	301	62
	Montpelier as a place to raise children	Similar	87%	138	353	61
	Montpelier as a place to work	Similar	72%	131	344	62
	Montpelier as a place to visit	Higher	84%	60	302	80
	Montpelier as a place to retire	Similar	51%	273	349	22
	The overall quality of life	Similar	85%	164	375	56
	Sense of community	Similar	77%	32	301	89
Please rate each of the following characteristics as they relate to Montpelier as a whole.	Overall economic health	Similar	51%	226	289	22
	Overall quality of the transportation system	Similar	42%	132	178	26
	Overall design or layout of residential and commercial areas	Similar	64%	144	282	49
	Overall quality of the utility infrastructure	Lower	40%	167	174	4
	Overall feeling of safety	Similar	89%	102	339	70
	Overall quality of natural environment	Similar	92%	49	291	83
	Overall quality of parks and recreation opportunities	Similar	86%	46	179	74
	Overall health and wellness opportunities	Similar	78%	122	284	57
	Overall opportunities for education, culture, and the arts	Similar	72%	118	286	59
	Residents’ connection and engagement with their community	Higher	77%	14	175	92
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Montpelier to someone who asks	Similar	85%	171	293	41
	Remain in Montpelier for the next five years	Similar	78%	244	290	16
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	97%	29	320	91
	In Montpelier’s downtown/commercial area during the day	Similar	93%	81	304	73

Please rate how safe or unsafe you feel:	From property crime	Similar	86%	32	183	83
	From violent crime	Similar	90%	37	183	80
	From fire, flood, or other natural disaster	Similar	84%	83	173	52
Please rate the job you feel the Montpelier community does at each of the following.	Making all residents feel welcome	Similar	73%	90	181	50
	Attracting people from diverse backgrounds	Similar	48%	136	178	24
	Valuing/respecting residents from diverse backgrounds	Similar	67%	58	179	68
	Taking care of vulnerable residents	Similar	45%	134	175	24
Please rate each of the following in the Montpelier community.	Overall quality of business and service establishments	Similar	81%	64	289	78
	Variety of business and service establishments	Similar	58%	100	175	43
	Vibrancy of downtown/commercial area	Higher	71%	67	271	75
	Employment opportunities	Similar	41%	185	305	39
	Shopping opportunities	Similar	53%	151	296	49
	Cost of living	Much lower	13%	270	283	4
	Overall image or reputation	Similar	79%	139	344	59
Please also rate each of the following in the Montpelier community.	Traffic flow on major streets	Similar	48%	178	317	44
	Ease of public parking	Lower	35%	233	265	12
	Ease of travel by car	Similar	58%	222	304	27
	Ease of travel by public transportation	Similar	25%	174	265	34
	Ease of travel by bicycle	Similar	58%	123	306	60
	Ease of walking	Higher	87%	16	307	95
	Well-planned residential growth	Lower	25%	165	177	7
	Well-planned commercial growth	Similar	31%	133	177	25
	Well-designed neighborhoods	Similar	58%	94	174	46
	Preservation of the historical or cultural character of the community	Higher	81%	17	174	90
	Public places where people want to spend time	Similar	66%	124	277	55
	Variety of housing options	Much lower	11%	281	289	3
	Availability of affordable quality housing	Much lower	7%	301	311	3
	Overall quality of new development	Lower	32%	285	301	5
	Overall appearance	Similar	77%	173	323	46
	Cleanliness	Similar	78%	166	311	46
	Water resources	Similar	58%	96	159	40

Please also rate each of the following in the Montpelier community.	Air quality	Similar	91%	45	276	84
	Availability of paths and walking trails	Higher	90%	25	308	92
	Fitness opportunities	Similar	80%	93	277	66
	Recreational opportunities	Similar	80%	80	298	73
	Availability of affordable quality food	Similar	56%	209	271	23
	Availability of affordable quality health care	Similar	49%	212	280	24
	Availability of preventive health services	Similar	56%	181	266	32
	Availability of affordable quality mental health care	Similar	41%	144	267	46
	Opportunities to attend cultural/arts/music activities	Similar	71%	70	294	76
	Community support for the arts	Higher	82%	11	174	94
	Availability of affordable quality childcare/preschool	Lower	23%	263	278	5
	K-12 education	Similar	79%	122	281	56
	Adult educational opportunities	Similar	58%	130	274	52
	Sense of civic/community pride	Similar	77%	32	174	82
	Neighborliness of residents	Similar	76%	23	278	92
	Opportunities to participate in social events and activities	Similar	76%	42	285	85
	Opportunities to attend special events and festivals	Similar	76%	61	284	78
Opportunities to volunteer	Similar	79%	37	281	87	
Opportunities to participate in community matters	Higher	77%	22	284	92	
Openness and acceptance of the community toward people of diverse ..	Similar	66%	76	301	75	
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Montpelier for help or information	Similar	52%	82	319	74
	Contacted Montpelier elected officials to express your opinion	Similar	26%	24	277	91
	Attended a local public meeting	Similar	23%	78	280	72
	Watched a local public meeting	Higher	36%	33	261	87
	Volunteered your time to some group/activity	Similar	42%	66	282	76
	Campaigned or advocated for a local issue, cause, or candidate	Similar	24%	68	271	75
	Voted in your most recent local election	Similar	82%	45	176	75
	Used public transportation instead of driving	Similar	23%	76	253	70
	Carpooled with other adults or children instead of driving alone	Higher	57%	20	274	93
	Walked or biked instead of driving	Much higher	82%	19	278	93
Please rate the quality of each of the following	Public information services	Similar	64%	209	297	29

Please rate the quality of each of the following services in Montpelier.




























Economic development	Lower	35%	254	290	12
Traffic enforcement	Similar	59%	239	338	29
Traffic signal timing	Similar	60%	123	282	56
Street repair	Much lower	11%	331	333	0
Street cleaning	Similar	51%	241	296	18
Street lighting	Similar	63%	188	325	42
Snow removal	Similar	71%	123	251	51
Sidewalk maintenance	Similar	49%	214	292	27
Bus or transit services	Similar	43%	163	262	38
Land use, planning and zoning	Similar	35%	237	298	20
Code enforcement	Similar	44%	227	331	31
Affordable high-speed internet access	Similar	51%	88	171	49
Garbage collection	Lower	71%	283	314	10
Drinking water	Similar	65%	200	293	32
Sewer services	Similar	74%	233	296	21
Storm water management	Similar	60%	250	310	19
Power (electric and/or gas) utility	Similar	80%	145	235	38
Utility billing	Similar	64%	205	262	22
Police/Sheriff services	Similar	79%	227	365	38
Crime prevention	Similar	81%	129	337	62
Animal control	Similar	68%	197	308	36
Ambulance or emergency medical services	Similar	91%	148	303	51
Fire services	Similar	94%	146	328	55
Fire prevention and education	Similar	82%	129	293	56
Emergency preparedness	Similar	65%	208	292	29
Preservation of natural areas	Similar	81%	38	275	86
Montpelier open space	Similar	74%	64	267	76
Recycling	Similar	74%	189	317	40
Yard waste pick-up	Lower	57%	238	273	13
City parks	Similar	85%	111	310	64
Recreation programs or classes	Similar	72%	165	303	45

Please rate the quality of each of the following services in Montpelier.	Recreation centers or facilities	Lower	51%	245	287	14
	Health services	Similar	62%	182	261	30
	Public library services	Higher	94%	16	308	95
	Overall customer service by Montpelier employees	Similar	85%	117	353	67
Please rate the following categories of Montpelier government performance.	The value of services for the taxes paid to Montpelier	Similar	44%	276	357	22
	The overall direction that Montpelier is taking	Similar	51%	234	322	27
	The job Montpelier government does at welcoming resident involveme..	Similar	62%	53	320	83
	Overall confidence in Montpelier government	Similar	58%	128	287	55
	Generally acting in the best interest of the community	Similar	63%	101	291	65
	Being honest	Similar	67%	65	282	77
	Being open and transparent to the public	Similar	62%	57	180	68
	Informing residents about issues facing the community	Similar	59%	55	185	70
	Treating all residents fairly	Similar	68%	95	288	67
	Treating residents with respect	Similar	76%	53	177	70
Overall, how would you rate the quality of the services provided by each ..	The City of Montpelier	Similar	72%	212	349	39
	The Federal Government	Similar	36%	149	271	45
Please rate how important, if at all, you think it is for the Montpelier community to focus on each of the following in the coming two years.	Overall economic health	Similar	86%	201	263	23
	Overall quality of the transportation system	Similar	79%	53	173	69
	Overall design or layout of residential and commercial areas	Similar	60%	246	263	6
	Overall quality of the utility infrastructure	Similar	88%	69	172	60
	Overall feeling of safety	Lower	70%	261	263	0
	Overall quality of natural environment	Similar	75%	217	263	17
	Overall quality of parks and recreation opportunities	Similar	73%	163	173	6
	Overall health and wellness opportunities	Similar	68%	225	263	14
	Overall opportunities for education, culture, and the arts	Similar	64%	242	263	8
Residents' connection and engagement with their community	Similar	67%	204	263	22	
In general, how many times do you:	Access the internet from your home	Similar	96%	73	172	58
	Access the internet from your cell phone	Similar	88%	157	172	9
	Visit social media sites	Similar	69%	162	171	5
	Use or check email	Similar	97%	74	172	57
	Share your opinions online	Similar	21%	168	172	2
































In general, how many times do you:	Shop online	Lower	36%	171	172	1
	Please rate your overall health.	Similar	69%	111	273	59
	What impact, if any, do you think the economy will have on your family..	Much lower	5%	275	275	0
































Complete set of frequencies
































This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Please rate each of the following aspects of quality of life in Montpelier.	Montpelier as a place to live	Excellent		37% N=273
		Good		51% N=376
		Fair		10% N=71
		Poor		2% N=14
	Your neighborhood as a place to live	Excellent		47% N=346
		Good		41% N=298
		Fair		10% N=75
		Poor		2% N=16
	Montpelier as a place to raise children	Excellent		46% N=266
		Good		41% N=236
		Fair		10% N=61
		Poor		3% N=17
	Montpelier as a place to work	Excellent		25% N=156
		Good		47% N=288
		Fair		20% N=121
		Poor		8% N=49
	Montpelier as a place to visit	Excellent		38% N=258
		Good		46% N=316
		Fair		12% N=84
		Poor		3% N=23
	Montpelier as a place to retire	Excellent		22% N=113
		Good		29% N=149
		Fair		30% N=156
		Poor		19% N=99
	The overall quality of life	Excellent		31% N=230
		Good		54% N=396
		Fair		13% N=98
































Please rate each of the following aspects of quality of life in Montpelier.	The overall quality of life	Poor		1% N=9
	Sense of community	Excellent		30% N=221
		Good		47% N=342
		Fair		18% N=129
		Poor		5% N=35
Please rate each of the following characteristics as they relate to Montpelier as a whole.	Overall economic health	Excellent		5% N=30
		Good		46% N=298
		Fair		39% N=252
		Poor		10% N=67
	Overall quality of the transportation system	Excellent		5% N=39
		Good		37% N=263
		Fair		38% N=274
		Poor		20% N=142
	Overall design or layout of residential and commercial areas	Excellent		11% N=77
		Good		53% N=389
		Fair		30% N=215
		Poor		7% N=48
Overall quality of the utility infrastructure	Excellent		5% N=37	
	Good		35% N=248	
	Fair		40% N=286	
	Poor		19% N=137	
Overall feeling of safety	Excellent		42% N=309	
	Good		47% N=352	
	Fair		9% N=67	
	Poor		2% N=14	
Overall quality of natural environment	Excellent		43% N=318	
	Good		48% N=356	
	Fair		7% N=54	
	Poor		1% N=8	
Overall quality of parks and recreation opportunities	Excellent		46% N=335	
	Good		40% N=289	

Please rate each of the following characteristics as they relate to Montpelier as a whole.	Overall quality of parks and recreation opportunities	Fair		12% N=86
		Poor		2% N=18
	Overall health and wellness opportunities	Excellent		24% N=167
		Good		54% N=370
		Fair		17% N=118
		Poor		5% N=31
	Overall opportunities for education, culture, and the arts	Excellent		18% N=130
		Good		54% N=384
		Fair		24% N=173
		Poor		4% N=25
Residents' connection and engagement with their community	Excellent		21% N=152	
	Good		55% N=392	
	Fair		20% N=141	
	Poor		3% N=24	
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Montpelier to someone who asks	Very likely		42% N=303
		Somewhat likely		43% N=312
		Somewhat unlikely		9% N=68
		Very unlikely		6% N=44
	Remain in Montpelier for the next five years	Very likely		50% N=356
		Somewhat likely		28% N=196
		Somewhat unlikely		12% N=86
		Very unlikely		10% N=73
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		88% N=650
		Somewhat safe		10% N=70
		Neither safe nor unsafe		2% N=13
		Somewhat unsafe		1% N=7
		Very unsafe		0% N=1
	In Montpelier's downtown/commercial area during the day	Very safe		78% N=581
		Somewhat safe		15% N=112
		Neither safe nor unsafe		3% N=21
Somewhat unsafe			4% N=28	
































Please rate how safe or unsafe you feel:	From property crime	Very safe		46% N=332
		Somewhat safe		40% N=292
		Neither safe nor unsafe		9% N=63
		Somewhat unsafe		4% N=26
		Very unsafe		1% N=10
	From violent crime	Very safe		69% N=507
		Somewhat safe		20% N=151
		Neither safe nor unsafe		7% N=51
		Somewhat unsafe		3% N=25
		Very unsafe		0% N=2
	From fire, flood, or other natural disaster	Very safe		45% N=330
		Somewhat safe		39% N=289
		Neither safe nor unsafe		10% N=72
		Somewhat unsafe		5% N=38
		Very unsafe		1% N=5
Please rate the job you feel the Montpelier community does at each of the following.	Making all residents feel welcome	Excellent		19% N=133
		Good		54% N=381
		Fair		20% N=142
		Poor		6% N=45
	Attracting people from diverse backgrounds	Excellent		15% N=101
		Good		33% N=225
		Fair		34% N=234
		Poor		18% N=123
	Valuing/respecting residents from diverse backgrounds	Excellent		23% N=157
		Good		44% N=303
		Fair		28% N=191
		Poor		6% N=39
	Taking care of vulnerable residents	Excellent		13% N=87
		Good		32% N=216
		Fair		33% N=217
		Poor		22% N=146

Please rate each of the following in the Montpelier community.	Overall quality of business and service establishments	Excellent		25% N=181
		Good		56% N=410
		Fair		16% N=118
		Poor		3% N=23
	Variety of business and service establishments	Excellent		14% N=105
		Good		43% N=319
		Fair		34% N=252
		Poor		8% N=61
	Vibrancy of downtown/commercial area	Excellent		23% N=169
		Good		48% N=351
		Fair		21% N=157
		Poor		8% N=59
	Employment opportunities	Excellent		9% N=53
		Good		32% N=191
		Fair		38% N=223
		Poor		21% N=123
	Shopping opportunities	Excellent		12% N=91
		Good		41% N=300
		Fair		37% N=276
		Poor		10% N=72
	Cost of living	Excellent		0% N=3
		Good		13% N=92
		Fair		35% N=258
		Poor		52% N=380
	Overall image or reputation	Excellent		27% N=195
		Good		53% N=382
		Fair		18% N=129
		Poor		3% N=21
Please also rate each of the following in the Montpelier community.	Traffic flow on major streets	Excellent		7% N=52
		Good		41% N=299
		Fair		37% N=271

Please also rate each of the following in the Montpelier community.

Traffic flow on major streets	Poor		15% N=109
Ease of public parking	Excellent		8% N=55
	Good		28% N=199
	Fair		35% N=254
	Poor		29% N=209
Ease of travel by car	Excellent		13% N=94
	Good		45% N=325
	Fair		34% N=242
	Poor		8% N=59
Ease of travel by public transportation	Excellent		4% N=17
	Good		21% N=97
	Fair		41% N=188
	Poor		35% N=161
Ease of travel by bicycle	Excellent		16% N=92
	Good		41% N=230
	Fair		31% N=175
	Poor		11% N=63
Ease of walking	Excellent		45% N=330
	Good		42% N=311
	Fair		11% N=78
	Poor		2% N=14
Well-planned residential growth	Excellent		3% N=16
	Good		22% N=108
	Fair		38% N=186
	Poor		37% N=184
Well-planned commercial growth	Excellent		5% N=25
	Good		26% N=120
	Fair		43% N=200
	Poor		26% N=119
Well-designed neighborhoods	Excellent		6% N=40
	Good		52% N=329
































Please also rate each of the following in the Montpelier community.































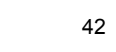
Well-designed neighborhoods	Fair		33% N=206
	Poor		9% N=57
Preservation of the historical or cultural character of the community	Excellent		24% N=161
	Good		57% N=376
	Fair		15% N=102
	Poor		4% N=25
Public places where people want to spend time	Excellent		21% N=151
	Good		45% N=329
	Fair		24% N=177
	Poor		9% N=68
Variety of housing options	Excellent		1% N=10
	Good		10% N=69
	Fair		34% N=237
	Poor		54% N=376
Availability of affordable quality housing	Excellent		0% N=3
	Good		6% N=45
	Fair		23% N=158
	Poor		70% N=489
Overall quality of new development	Excellent		3% N=16
	Good		28% N=142
	Fair		34% N=168
	Poor		35% N=173
Overall appearance	Excellent		20% N=146
	Good		57% N=420
	Fair		20% N=144
	Poor		3% N=25
Cleanliness	Excellent		24% N=175
	Good		54% N=403
	Fair		18% N=133
	Poor		4% N=31
Water resources	Excellent		14% N=99
































Please also rate each of the following in the Montpelier community.

Water resources	Good		44% N=308
	Fair		31% N=216
	Poor		11% N=76
Air quality	Excellent		41% N=297
	Good		50% N=360
	Fair		7% N=50
	Poor		2% N=12
Availability of paths and walking trails	Excellent		48% N=349
	Good		42% N=308
	Fair		8% N=58
	Poor		2% N=13
Fitness opportunities	Excellent		30% N=208
	Good		50% N=352
	Fair		15% N=107
	Poor		4% N=30
Recreational opportunities	Excellent		29% N=207
	Good		51% N=360
	Fair		16% N=112
	Poor		4% N=30
Availability of affordable quality food	Excellent		13% N=96
	Good		43% N=306
	Fair		33% N=238
	Poor		11% N=78
Availability of affordable quality health care	Excellent		11% N=72
	Good		38% N=252
	Fair		34% N=221
	Poor		17% N=109
Availability of preventive health services	Excellent		12% N=74
	Good		44% N=268
	Fair		33% N=203
	Poor		11% N=66
































Please also rate each of the following in the Montpelier community.

Availability of affordable quality mental health care	Excellent		9% N=46
	Good		32% N=160
	Fair		36% N=179
	Poor		23% N=117
Opportunities to attend cultural/arts/music activities	Excellent		23% N=162
	Good		48% N=338
	Fair		23% N=161
	Poor		7% N=47
Community support for the arts	Excellent		29% N=189
	Good		54% N=353
	Fair		15% N=101
	Poor		2% N=16
Availability of affordable quality childcare/preschool	Excellent		6% N=22
	Good		17% N=63
	Fair		30% N=111
	Poor		47% N=173
K-12 education	Excellent		27% N=124
	Good		53% N=245
	Fair		16% N=76
	Poor		5% N=22
Adult educational opportunities	Excellent		10% N=47
	Good		48% N=220
	Fair		33% N=154
	Poor		8% N=39
Sense of civic/community pride	Excellent		24% N=166
	Good		53% N=364
	Fair		17% N=120
	Poor		6% N=40
Neighborliness of residents	Excellent		30% N=216
	Good		46% N=336
	Fair		20% N=145
































Please also rate each of the following in the Montpelier community.	Neighborliness of residents	Poor		5% N=34
	Opportunities to participate in social events and activities	Excellent		23% N=159
		Good		52% N=357
		Fair		20% N=140
		Poor		4% N=26
		Opportunities to attend special events and festivals	Excellent	
	Good			51% N=364
	Fair			19% N=137
	Poor			4% N=31
	Opportunities to volunteer	Excellent		32% N=197
		Good		48% N=296
		Fair		19% N=116
		Poor		2% N=13
	Opportunities to participate in community matters	Excellent		28% N=182
		Good		49% N=327
		Fair		19% N=128
		Poor		4% N=25
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		19% N=121
		Good		47% N=310
		Fair		28% N=185
Poor			6% N=37	
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Montpelier for help or information	No		48% N=352
		Yes		52% N=387
	Contacted Montpelier elected officials to express your opinion	No		74% N=551
		Yes		26% N=189
	Attended a local public meeting	No		77% N=569
		Yes		23% N=166
	Watched a local public meeting	No		64% N=468
		Yes		36% N=265
	Volunteered your time to some group/activity	No		58% N=429
		Yes		42% N=308

Please indicate whether or not you have done each of the following in the last 12 months.	Campaigned or advocated for a local issue, cause, or candidate	No		76% N=554	
		Yes		24% N=179	
	Voted in your most recent local election	No		18% N=130	
		Yes		82% N=606	
	Used public transportation instead of driving	No		77% N=565	
		Yes		23% N=172	
	Carpooled with other adults or children instead of driving alone	No		43% N=319	
		Yes		57% N=414	
	Walked or biked instead of driving	No		18% N=130	
		Yes		82% N=606	
	Please rate the quality of each of the following services in Montpelier.	Public information services	Excellent		10% N=58
			Good		54% N=322
Fair				30% N=175	
Poor				6% N=38	
Economic development		Excellent		2% N=9	
		Good		33% N=171	
		Fair		47% N=244	
		Poor		19% N=97	
Traffic enforcement		Excellent		6% N=35	
		Good		53% N=311	
		Fair		29% N=167	
		Poor		12% N=69	
Traffic signal timing		Excellent		5% N=36	
		Good		55% N=381	
		Fair		29% N=200	
		Poor		11% N=77	
Street repair	Excellent		1% N=5		
	Good		10% N=76		
	Fair		23% N=164		
	Poor		66% N=482		
Street cleaning	Excellent		6% N=40		































Please rate the quality of each of the following services in Montpelier.
































Street cleaning	Good		45% N=314
	Fair		34% N=238
	Poor		15% N=102
Street lighting	Excellent		11% N=76
	Good		52% N=374
	Fair		27% N=195
	Poor		10% N=75
Snow removal	Excellent		20% N=140
	Good		51% N=357
	Fair		20% N=143
	Poor		9% N=63
Sidewalk maintenance	Excellent		6% N=46
	Good		42% N=302
	Fair		35% N=248
	Poor		17% N=120
Bus or transit services	Excellent		7% N=30
	Good		35% N=153
	Fair		33% N=144
	Poor		24% N=106
Land use, planning and zoning	Excellent		3% N=12
	Good		33% N=152
	Fair		39% N=181
	Poor		26% N=118
Code enforcement	Excellent		3% N=11
	Good		41% N=150
	Fair		32% N=120
	Poor		24% N=88
Affordable high-speed internet access	Excellent		12% N=78
	Good		39% N=258
	Fair		30% N=199
	Poor		18% N=119

Please rate the quality of each of the following services in Montpelier.
































Garbage collection	Excellent		20% N=126
	Good		51% N=327
	Fair		19% N=122
	Poor		10% N=66
Drinking water	Excellent		18% N=127
	Good		48% N=345
	Fair		26% N=189
	Poor		8% N=59
Sewer services	Excellent		16% N=104
	Good		58% N=372
	Fair		21% N=136
	Poor		5% N=35
Storm water management	Excellent		8% N=48
	Good		51% N=292
	Fair		28% N=159
	Poor		12% N=69
Power (electric and/or gas) utility	Excellent		21% N=143
	Good		59% N=407
	Fair		16% N=113
	Poor		3% N=24
Utility billing	Excellent		13% N=80
	Good		51% N=324
	Fair		28% N=180
	Poor		8% N=50
Police/Sheriff services	Excellent		28% N=165
	Good		51% N=301
	Fair		18% N=106
	Poor		4% N=22
Crime prevention	Excellent		21% N=121
	Good		60% N=337
	Fair		15% N=81
































Please rate the quality of each of the following services in Montpelier.

Crime prevention	Poor		4% N=23
Animal control	Excellent		15% N=63
	Good		52% N=214
	Fair		22% N=92
	Poor		10% N=41
	Ambulance or emergency medical services	Excellent	
Ambulance or emergency medical services	Good		51% N=243
	Fair		9% N=41
	Poor		1% N=4
	Fire services	Excellent	
Fire services	Good		50% N=244
	Fair		5% N=26
	Poor		0% N=1
	Fire prevention and education	Excellent	
Fire prevention and education	Good		53% N=175
	Fair		15% N=49
	Poor		3% N=9
	Emergency preparedness	Excellent	
Emergency preparedness	Good		51% N=177
	Fair		20% N=70
	Poor		15% N=52
	Preservation of natural areas	Excellent	
Preservation of natural areas	Good		58% N=374
	Fair		14% N=88
	Poor		5% N=33
	Montpelier open space	Excellent	
Montpelier open space	Good		52% N=338
	Fair		22% N=141
	Poor		4% N=24
	Recycling	Excellent	
Recycling	Good		54% N=369

Please rate the quality of each of the following services in Montpelier.				
Recycling	Fair		19% N=133	
	Poor		7% N=46	
Yard waste pick-up	Excellent		11% N=44	
	Good		46% N=178	
	Fair		21% N=83	
	Poor		22% N=85	
City parks	Excellent		38% N=269	
	Good		47% N=330	
	Fair		11% N=80	
	Poor		3% N=23	
Recreation programs or classes	Excellent		20% N=109	
	Good		52% N=281	
	Fair		21% N=111	
	Poor		7% N=39	
Recreation centers or facilities	Excellent		14% N=88	
	Good		37% N=223	
	Fair		31% N=188	
	Poor		18% N=108	
Health services	Excellent		13% N=71	
	Good		49% N=274	
	Fair		28% N=156	
	Poor		9% N=52	
Public library services	Excellent		61% N=424	
	Good		33% N=226	
	Fair		5% N=37	
	Poor		1% N=5	
Overall customer service by Montpelier employees	Excellent		31% N=197	
	Good		54% N=349	
	Fair		12% N=79	
	Poor		3% N=18	
Please rate the following categories of Montpelier government	The value of services for the taxes paid to Montpelier	Excellent		7% N=42









Please rate the following categories of Montpelier government performance.	Category	Rating	Percentage and Sample Size	
			Percentage	Sample Size (N)
The value of services for the taxes paid to Montpelier		Good	38%	N=243
		Fair	35%	N=226
		Poor	20%	N=131
The overall direction that Montpelier is taking		Excellent	7%	N=48
		Good	44%	N=284
		Fair	32%	N=207
		Poor	17%	N=112
The job Montpelier government does at welcoming resident involvement		Excellent	17%	N=100
		Good	45%	N=259
		Fair	29%	N=165
		Poor	9%	N=52
Overall confidence in Montpelier government		Excellent	11%	N=73
		Good	47%	N=313
		Fair	27%	N=182
		Poor	15%	N=103
Generally acting in the best interest of the community		Excellent	17%	N=111
		Good	47%	N=310
		Fair	25%	N=169
		Poor	11%	N=75
Being honest		Excellent	22%	N=130
		Good	46%	N=274
		Fair	25%	N=149
		Poor	8%	N=48
Being open and transparent to the public		Excellent	16%	N=101
		Good	45%	N=280
		Fair	29%	N=180
		Poor	9%	N=58
Informing residents about issues facing the community		Excellent	14%	N=89
		Good	45%	N=291
		Fair	31%	N=196
		Poor	10%	N=65

Please rate the following categories of Montpelier government performance.	Treating all residents fairly	Excellent		16% N=95
		Good		51% N=292
		Fair		22% N=127
		Poor		10% N=60
	Treating residents with respect	Excellent		21% N=129
		Good		55% N=341
		Fair		18% N=109
		Poor		6% N=40
Overall, how would you rate the quality of the services provided by each of the following?	The City of Montpelier	Excellent		16% N=114
		Good		55% N=383
		Fair		22% N=153
		Poor		6% N=44
	The Federal Government	Excellent		4% N=28
		Good		32% N=210
		Fair		43% N=283
		Poor		21% N=136
Please rate how important, if at all, you think it is for the Montpelier community to focus on each of the following in the coming two years.	Overall economic health	Essential		44% N=322
		Very important		42% N=303
		Somewhat important		14% N=100
		Not at all important		1% N=5
	Overall quality of the transportation system	Essential		32% N=233
		Very important		47% N=346
		Somewhat important		20% N=148
		Not at all important		1% N=9
	Overall design or layout of residential and commercial areas	Essential		22% N=165
		Very important		38% N=280
		Somewhat important		34% N=252
		Not at all important		5% N=38
Overall quality of the utility infrastructure	Essential		51% N=377	
	Very important		37% N=271	
	Somewhat important		11% N=77	
































Please rate how important, if at all, you think it is for the Montpelier community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Not at all important		1% N=9
	Overall feeling of safety	Essential		32% N=233
		Very important		38% N=280
		Somewhat important		25% N=180
		Not at all important		5% N=39
	Overall quality of natural environment	Essential		35% N=258
		Very important		40% N=289
		Somewhat important		22% N=161
		Not at all important		3% N=23
	Overall quality of parks and recreation opportunities	Essential		25% N=185
Very important			47% N=346	
Somewhat important			24% N=178	
Not at all important			3% N=24	
Overall health and wellness opportunities	Essential		25% N=178	
	Very important		43% N=314	
	Somewhat important		28% N=203	
	Not at all important		4% N=30	
Overall opportunities for education, culture, and the arts	Essential		24% N=176	
	Very important		40% N=290	
	Somewhat important		33% N=238	
	Not at all important		3% N=25	
Residents' connection and engagement with their community	Essential		20% N=146	
	Very important		48% N=350	
	Somewhat important		30% N=219	
	Not at all important		3% N=21	
How much of a source, if at all, are each of the following for you for getting information about the City government and its activities, events, and services?	City website (www.montpelier-vt.org)	Major Source		31% N=227
		Minor Source		43% N=315
		Not a Source		25% N=182
	Times-Argus newspaper	Major Source		27% N=200
		Minor Source		38% N=280
		Not a Source		34% N=250























How much of a source, if at all, are each of the following for you for getting information about the City government and its activities, events, and services?				
Local radio/television	Major Source		25%	N=183
	Minor Source		31%	N=225
	Not a Source		44%	N=318
Government access ORCA Media	Major Source		7%	N=51
	Minor Source		28%	N=204
	Not a Source		65%	N=466
Montpelier Bridge newspaper	Major Source		49%	N=354
	Minor Source		34%	N=250
	Not a Source		17%	N=124
City page in Montpelier Bridge	Major Source		41%	N=302
	Minor Source		34%	N=245
	Not a Source		25%	N=181
City Council meetings and other public meetings	Major Source		11%	N=81
	Minor Source		43%	N=308
	Not a Source		46%	N=333
Talking with City officials and/or City employees	Major Source		11%	N=80
	Minor Source		35%	N=251
	Not a Source		54%	N=395
City communications via Facebook	Major Source		15%	N=109
	Minor Source		18%	N=129
	Not a Source		67%	N=487
City communications via Front Porch Forum	Major Source		43%	N=313
	Minor Source		30%	N=216
	Not a Source		27%	N=200
Word of mouth	Major Source		44%	N=321
	Minor Source		44%	N=322
	Not a Source		11%	N=82
Utility bill stuffers	Major Source		8%	N=57
	Minor Source		31%	N=222
	Not a Source		62%	N=447
Please rate the quality of the following aspects of the CITY of	Overall appearance	Excellent	11%	N=60

Please rate the quality of the following aspects of the CITY of MONTPELIER website (www.montpelier-vt.org).

Overall appearance	Good		58% N=317
	Fair		24% N=133
	Poor		7% N=36
Ease of finding information	Excellent		10% N=54
	Good		38% N=208
	Fair		35% N=192
	Poor		18% N=99
Accuracy of information	Excellent		12% N=57
	Good		55% N=249
	Fair		26% N=119
	Poor		6% N=29
Online services offered	Excellent		9% N=37
	Good		49% N=203
	Fair		32% N=134
	Poor		11% N=44
Ease of conducting business with City departments	Excellent		9% N=37
	Good		42% N=175
	Fair		36% N=150
	Poor		12% N=51
Overall usefulness of the website	Excellent		8% N=40
	Good		50% N=259
	Fair		32% N=165
	Poor		10% N=54
Would you like to see more, about the same, or fewer community events held in Downtown Montpelier?	I would like to see more community events		38% N=282
	I am satisfied with the current number of community events		57% N=421
	I would like to see fewer community events		4% N=32
How would you rate your community on welcoming residents from all backgrounds to participate in local government and community decision-making?	Excellent		11% N=79
	Very Good		24% N=174
	Good		38% N=275
	Fair		21% N=151
	Poor		6% N=43

In general, how many times do you:	Access the internet from your home	Several times a day	83% N=610
		Once a day	7% N=52
		A few times a week	5% N=37
		Every few weeks	0% N=3
		Less often or never	4% N=29
Access the internet from your cell phone	Several times a day	79% N=578	
	Once a day	6% N=43	
	A few times a week	3% N=21	
	Every few weeks	1% N=10	
	Less often or never	11% N=80	
Visit social media sites	Several times a day	43% N=309	
	Once a day	16% N=118	
	A few times a week	10% N=73	
	Every few weeks	5% N=37	
	Less often or never	26% N=185	
Use or check email	Several times a day	82% N=598	
	Once a day	11% N=80	
	A few times a week	4% N=33	
	Every few weeks	1% N=6	
	Less often or never	2% N=13	
Share your opinions online	Several times a day	6% N=46	
	Once a day	4% N=27	
	A few times a week	10% N=75	
	Every few weeks	14% N=99	
	Less often or never	66% N=471	
Shop online	Several times a day	6% N=45	
	Once a day	3% N=22	
	A few times a week	27% N=194	
	Every few weeks	47% N=344	
	Less often or never	17% N=122	
Please rate your overall health.	Excellent	31% N=230	

Please rate your overall health.	Very good		38% N=282	
	Good		24% N=176	
	Fair		6% N=48	
	Poor		1% N=9	
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive		1% N=8	
	Somewhat positive		4% N=29	
	Neutral		40% N=293	
	Somewhat negative		44% N=326	
	Very negative		11% N=84	
How many years have you lived in Montpelier?	Less than 2 years		18% N=133	
	2-5 years		16% N=119	
	6-10 years		15% N=110	
	11-20 years		18% N=132	
	More than 20 years		33% N=249	
Which best describes the building you live in?	One family house detached from any other houses		43% N=318	
	Building with two or more homes (duplex, townhome, apartment)		55% N=407	
	Other		2% N=17	
Do you rent or own your home?	Rent		48% N=355	
	Own		52% N=384	
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$500		4% N=27
		\$500 to \$999		23% N=163
		\$1,000 to \$1,499		34% N=247
		\$1,500 to \$1,999		19% N=139
		\$2,000 to \$2,499		10% N=70
		\$2,500 to \$2,999		5% N=38
		\$3,000 to \$3,499		2% N=13
		\$3,500 or more		4% N=25
Do any children 17 or under live in your household?	No		75% N=556	
	Yes		25% N=185	
Are you or any other members of your household aged 65 or older?	No		65% N=484	
	Yes		35% N=258	

	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		14% N=99
		\$25,000 to \$49,999		19% N=137
		\$50,000 to \$74,999		21% N=146
		\$75,000 to \$99,999		14% N=102
		\$100,000 to \$149,999		18% N=126
		\$150,000 or more		14% N=99
Are you Spanish, Hispanic, or Latino?	Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino		97% N=715
		Yes, I consider myself to be Spanish, Hispanic, or Latino		3% N=20
	What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native		0% N=4
		Asian, Asian Indian, or Pacific Islander		2% N=17
		Black or African American		1% N=7
		White		97% N=704
		Other		2% N=15
	In which category is your age?	18-24 years		4% N=33
		25-34 years		21% N=156
		35-44 years		18% N=131
		45-54 years		16% N=116
		55-64 years		10% N=76
		65-74 years		17% N=124
		75 years or older		14% N=102
	What is your gender?	Woman		54% N=398
		Man		40% N=297
		Identify in another way		6% N=42

Full trends

This table contains the trends over time for the City of Montpelier. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2009 and 2022 surveys is greater than six percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		2009	2022
Please rate each of the following aspects of quality of life in Montpelier.	Montpelier as a place to live	90%	88%
	Your neighborhood as a place to live	82%	88%
	Montpelier as a place to raise children	90%	87%
	Montpelier as a place to work	70%	72%
	Montpelier as a place to visit		84%
	Montpelier as a place to retire	62%	51%
	The overall quality of life	85%	85%
	Sense of community	79%	77%
Please rate each of the following characteristics as they relate to Montpelier as a whole.	Overall economic health		51%
	Overall quality of the transportation system		42%
	Overall design or layout of residential and commercial areas		64%
	Overall quality of the utility infrastructure		40%
	Overall feeling of safety		89%
	Overall quality of natural environment	84%	92%
	Overall quality of parks and recreation opportunities		86%
	Overall health and wellness opportunities		78%
	Overall opportunities for education, culture, and the arts		72%
	Residents' connection and engagement with their community		77%

Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Montpelier to someone who asks	86% 85%
	Remain in Montpelier for the next five years	81% 78%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	97% 97%
	In Montpelier's downtown/commercial area during the day	98% 93%
	From property crime	74% 86%
	From violent crime	90% 90%
	From fire, flood, or other natural disaster	84%
Please rate the job you feel the Montpelier community does at each of the following.	Making all residents feel welcome	73%
	Attracting people from diverse backgrounds	48%
	Valuing/respecting residents from diverse backgrounds	67%
	Taking care of vulnerable residents	45%
Please rate each of the following in the Montpelier community.	Overall quality of business and service establishments	66% 81%
	Variety of business and service establishments	58%
	Vibrancy of downtown/commercial area	71%
	Employment opportunities	23% 41%
	Shopping opportunities	45% 53%
	Cost of living	13%
	Overall image or reputation	84% 79%
Please also rate each of the following in the Montpelier community.	Traffic flow on major streets	33% 48%
	Ease of public parking	35%
	Ease of travel by car	49% 58%
	Ease of travel by public transportation	25%
	Ease of travel by bicycle	52% 58%
	Ease of walking	82% 87%
	Well-planned residential growth	25%

Please also rate each of the following in the Montpelier community.

Well-planned commercial growth	31%
Well-designed neighborhoods	58%
Preservation of the historical or cultural character of the community	81%
Public places where people want to spend time	66%
Variety of housing options	30% 11%
Availability of affordable quality housing	19% 7%
Overall quality of new development	48% 32%
Overall appearance	82% 77%
Cleanliness	84% 78%
Water resources	58%
Air quality	85% 91%
Availability of paths and walking trails	73% 90%
Fitness opportunities	80%
Recreational opportunities	72% 80%
Availability of affordable quality food	63% 56%
Availability of affordable quality health care	47% 49%
Availability of preventive health services	53% 56%
Availability of affordable quality mental health care	41%
Opportunities to attend cultural/arts/music activities	68% 71%
Community support for the arts	82%
Availability of affordable quality childcare/preschool	29% 23%
K-12 education	81% 79%
Adult educational opportunities	58%
Sense of civic/community pride	77%
Neighborliness of residents	76%

Please also rate each of the following in the Montpelier community.	Opportunities to participate in social events and activities	73% 76%
	Opportunities to attend special events and festivals	76%
	Opportunities to volunteer	82% 79%
	Opportunities to participate in community matters	79% 77%
	Openness and acceptance of the community toward people of diver..	79% 66%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Montpelier for help or information	68% 52%
	Contacted Montpelier elected officials to express your opinion	26%
	Attended a local public meeting	45% 23%
	Watched a local public meeting	47% 36%
	Volunteered your time to some group/activity	63% 42%
	Campaigned or advocated for a local issue, cause, or candidate	24%
	Voted in your most recent local election	86% 82%
	Used public transportation instead of driving	23%
	Carpooled with other adults or children instead of driving alone	57%
	Walked or biked instead of driving	82%
Please rate the quality of each of the following services in Montpelier.	Public information services	69% 64%
	Economic development	33% 35%
	Traffic enforcement	61% 59%
	Traffic signal timing	61% 60%
	Street repair	32% 11%
	Street cleaning	64% 51%
	Street lighting	66% 63%
	Snow removal	63% 71%
	Sidewalk maintenance	43% 49%
	Bus or transit services	52% 43%

Please rate the quality of each of the following services in Montpelier.

Land use, planning and zoning	47%	35%
Code enforcement	43%	44%
Affordable high-speed internet access		51%
Garbage collection		71%
Drinking water	61%	65%
Sewer services	79%	74%
Storm water management	57%	60%
Power (electric and/or gas) utility		80%
Utility billing		64%
Police/Sheriff services	84%	79%
Crime prevention	78%	81%
Animal control	54%	68%
Ambulance or emergency medical services	96%	91%
Fire services	96%	94%
Fire prevention and education	78%	82%
Emergency preparedness	64%	65%
Preservation of natural areas	74%	81%
Montpelier open space		74%
Recycling		74%
Yard waste pick-up	55%	57%
City parks	89%	85%
Recreation programs or classes	83%	72%
Recreation centers or facilities	73%	51%
Health services	59%	62%
Public library services	92%	94%

the following services in Montpelier.	Overall customer service by Montpelier employees	85% 85%
Please rate the following categories of Montpelier government performance.	The value of services for the taxes paid to Montpelier	47% 44%
	The overall direction that Montpelier is taking	56% 51%
	The job Montpelier government does at welcoming resident involv..	64% 62%
	Overall confidence in Montpelier government	58%
	Generally acting in the best interest of the community	63%
	Being honest	67%
	Being open and transparent to the public	62%
	Informing residents about issues facing the community	59%
	Treating all residents fairly	68%
	Treating residents with respect	76%
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Montpelier
The Federal Government		43% 36%
Please rate how important, if at all, you think it is for the Montpelier community to focus on each of the following in the coming two years.	Overall economic health	86%
	Overall quality of the transportation system	79%
	Overall design or layout of residential and commercial areas	60%
	Overall quality of the utility infrastructure	88%
	Overall feeling of safety	70%
	Overall quality of natural environment	75%
	Overall quality of parks and recreation opportunities	73%
	Overall health and wellness opportunities	68%
	Overall opportunities for education, culture, and the arts	64%
	Residents' connection and engagement with their community	67%
In general, how many times do you:	Access the internet from your home	96%
	Access the internet from your cell phone	88%

In general, how many times do you:	Visit social media sites	69%
	Use or check email	97%
	Share your opinions online	21%
	Shop online	36%
	Please rate your overall health.	69%
	What impact, if any, do you think the economy will have on your fa..	12% 5%

Methods (open participation)





























As part of its participation in The National Community Survey™ (The NCS™), the City of Montpelier conducted a survey of 745 residents. Survey invitations were mailed to randomly selected households and data were collected from June 29th, 2022 to August 17th, 2022. The results from this main survey effort represent the most robust estimate of your residents' opinions.
































After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Montpelier. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on August 3rd, 2022. The survey remained open for 2 weeks and there were 77 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. Due to limited response, the results were not statistically weighted.

































Open participation survey results
































This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

In which District of Montpelier do you live? (Please refer to map above)	District 1		21% N=16
	District 2		47% N=36
	District 3		32% N=24
Please rate each of the following aspects of quality of life in Montpelier.	Montpelier as a place to live	Excellent	 25% N=19
		Good	 60% N=45
		Fair	 9% N=7
		Poor	 5% N=4
Your neighborhood as a place to live	Excellent	 51% N=38	
	Good	 34% N=25	
	Fair	 11% N=8	
	Poor	 4% N=3	
Montpelier as a place to raise children	Excellent	 43% N=26	
	Good	 44% N=27	
	Fair	 11% N=7	
	Poor	 2% N=1	
Montpelier as a place to work	Excellent	 19% N=12	
	Good	 52% N=33	
	Fair	 21% N=13	
	Poor	 8% N=5	
Montpelier as a place to visit	Excellent	 31% N=21	
	Good	 46% N=31	
	Fair	 19% N=13	
	Poor	 4% N=3	
Montpelier as a place to retire	Excellent	 20% N=12	
	Good	 14% N=8	
	Fair	 39% N=23	
	Poor	 27% N=16	
The overall quality of life in Montpelier	Excellent	 23% N=17	



















Please rate each of the following aspects of quality of life in Montpelier.	The overall quality of life in Montpelier	Good		58% N=42
		Fair		16% N=12
		Poor		3% N=2
		Sense of community		Excellent
Please rate each of the following characteristics as they relate to Montpelier as a whole.	Overall economic health of Montpelier	Good		44% N=32
		Fair		21% N=15
		Poor		7% N=5
		Excellent		1% N=1
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Montpelier	Good		35% N=25
		Fair		48% N=34
		Poor		15% N=11
		Excellent		1% N=1
	Overall design or layout of Montpelier's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Good		21% N=15
		Fair		46% N=33
		Poor		32% N=23
		Excellent		7% N=5
Overall quality of the utility infrastructure in Montpelier (water, sewer, storm water, electric/gas, broadband)	Good		55% N=41	
	Fair		28% N=21	
	Poor		11% N=8	
	Excellent		7% N=5	
Overall feeling of safety in Montpelier	Good		24% N=17	
	Fair		33% N=24	
	Poor		36% N=26	
	Excellent		34% N=26	
Overall quality of natural environment in Montpelier	Good		54% N=41	
	Fair		11% N=8	
	Poor		1% N=1	
	Excellent		36% N=27	
Overall quality of parks and recreation opportunities	Good		51% N=39	
	Fair		9% N=7	
	Poor		4% N=3	
	Excellent		48% N=35	

Please rate each of the following characteristics as they relate to Montpelier as a whole.	Overall quality of parks and recreation opportunities	Good		41% N=30
		Fair		7% N=5
		Poor		4% N=3
	Overall health and wellness opportunities in Montpelier	Excellent		23% N=16
		Good		44% N=31
		Fair		27% N=19
		Poor		7% N=5
	Overall opportunities for education, culture, and the arts	Excellent		21% N=16
		Good		44% N=33
		Fair		28% N=21
		Poor		7% N=5
	Residents' connection and engagement with their community	Excellent		14% N=10
Good			56% N=41	
Fair			26% N=19	
Poor			4% N=3	
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Montpelier to someone who asks	Very likely		29% N=22
		Somewhat likely		37% N=28
		Somewhat unlikely		21% N=16
		Very unlikely		13% N=10
	Remain in Montpelier for the next five years	Very likely		63% N=47
		Somewhat likely		23% N=17
		Somewhat unlikely		7% N=5
		Very unlikely		8% N=6
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		85% N=64
		Somewhat safe		11% N=8
		Neither safe nor unsafe		1% N=1
		Somewhat unsafe		3% N=2
	In Montpelier's downtown/commercial area during the day	Very safe		80% N=60
		Somewhat safe		13% N=10
		Neither safe nor unsafe		3% N=2
		Somewhat unsafe		3% N=2
		Very unsafe		1% N=1




























Please rate how safe or unsafe you feel:	From property crime	Very safe		39% N=29
		Somewhat safe		51% N=38
		Neither safe nor unsafe		3% N=2
		Somewhat unsafe		5% N=4
		Very unsafe		3% N=2
	From violent crime	Very safe		70% N=52
		Somewhat safe		22% N=16
		Somewhat unsafe		7% N=5
		Very unsafe		1% N=1
	From fire, flood, or other natural disaster	Very safe		51% N=38
		Somewhat safe		29% N=22
		Neither safe nor unsafe		12% N=9
		Somewhat unsafe		5% N=4
		Very unsafe		3% N=2
	Please rate the job you feel the Montpelier community does at each of the following.	Making all residents feel welcome	Excellent	
Good				46% N=32
Fair				31% N=22
Poor				11% N=8
Attracting people from diverse backgrounds		Excellent		7% N=5
		Good		22% N=15
		Fair		43% N=29
		Poor		27% N=18
Valuing/respecting residents from diverse backgrounds		Excellent		9% N=6
		Good		39% N=27
		Fair		40% N=28
		Poor		13% N=9
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)		Excellent		4% N=3
		Good		37% N=25
		Fair		32% N=22
		Poor		26% N=18
Please rate each of the following in the Montpelier community.	Overall quality of business and service establishments in Montpelier	Excellent		16% N=12
		Good		64% N=47

Please rate each of the following in the Montpelier community.	Overall quality of business and service establishments in Montpelier	Fair		14% N=10
		Poor		7% N=5
Variety of business and service establishments in Montpelier	Excellent		10% N=7	
	Good		47% N=34	
	Fair		33% N=24	
	Poor		10% N=7	
Vibrancy of downtown/commercial area	Excellent		20% N=15	
	Good		51% N=38	
	Fair		20% N=15	
	Poor		9% N=7	
Employment opportunities	Excellent		10% N=6	
	Good		33% N=20	
	Fair		31% N=19	
	Poor		26% N=16	
Shopping opportunities	Excellent		7% N=5	
	Good		45% N=34	
	Fair		29% N=22	
	Poor		19% N=14	
Cost of living in Montpelier	Excellent		1% N=1	
	Good		11% N=8	
	Fair		28% N=21	
	Poor		61% N=46	
Overall image or reputation of Montpelier	Excellent		15% N=11	
	Good		54% N=39	
	Fair		25% N=18	
	Poor		6% N=4	
Please also rate each of the following in the Montpelier community.	Traffic flow on major streets	Excellent		8% N=6
		Good		41% N=31
Fair			26% N=20	
Poor			25% N=19	
Ease of public parking	Excellent		12% N=9	
	Good		32% N=24	

































Please also rate each of the following in the Montpelier community.

Ease of public parking	Fair		26% N=19
	Poor		30% N=22
Ease of travel by car in Montpelier	Excellent		13% N=10
	Good		52% N=39
	Fair		21% N=16
	Poor		13% N=10
Ease of travel by public transportation in Montpelier	Excellent		4% N=2
	Good		11% N=6
	Fair		33% N=18
	Poor		53% N=29
Ease of travel by bicycle in Montpelier	Excellent		7% N=4
	Good		43% N=26
	Fair		34% N=21
	Poor		16% N=10
Ease of walking in Montpelier	Excellent		29% N=22
	Good		47% N=35
	Fair		23% N=17
	Poor		1% N=1
Well-planned residential growth	Excellent		8% N=5
	Good		18% N=12
	Fair		30% N=20
	Poor		44% N=29
Well-planned commercial growth	Excellent		7% N=4
	Good		17% N=9
	Fair		37% N=20
	Poor		39% N=21
Well-designed neighborhoods	Excellent		9% N=6
	Good		42% N=28
	Fair		31% N=21
	Poor		18% N=12
Preservation of the historical or cultural character of the community	Excellent		19% N=14
	Good		62% N=45

































Please also rate each of the following in the Montpelier community.

Preservation of the historical or cultural character of the community	Fair		16% N=12
	Poor		3% N=2
Public places where people want to spend time	Excellent		15% N=11
	Good		43% N=31
	Fair		29% N=21
	Poor		13% N=9
Variety of housing options	Good		10% N=7
	Fair		32% N=23
	Poor		59% N=43
Availability of affordable quality housing	Good		3% N=2
	Fair		11% N=8
	Poor		86% N=61
Overall quality of new development in Montpelier	Excellent		2% N=1
	Good		17% N=9
	Fair		43% N=23
	Poor		38% N=20
Overall appearance of Montpelier	Excellent		11% N=8
	Good		61% N=46
	Fair		22% N=17
	Poor		7% N=5
Cleanliness of Montpelier	Excellent		16% N=12
	Good		57% N=43
	Fair		21% N=16
	Poor		5% N=4
Water resources (beaches, lakes, ponds, riverways, etc.)	Excellent		11% N=8
	Good		32% N=23
	Fair		39% N=28
	Poor		18% N=13
Air quality	Excellent		40% N=30
	Good		53% N=40
	Fair		5% N=4
	Poor		1% N=1

Please also rate each of the following in the Montpelier community.

































Availability of paths and walking trails	Excellent		43% N=31
	Good		43% N=31
	Fair		14% N=10
Fitness opportunities (including exercise classes and paths or trails, etc.)	Excellent		33% N=24
	Good		44% N=32
	Fair		18% N=13
	Poor		4% N=3
Recreational opportunities	Excellent		32% N=24
	Good		41% N=31
	Fair		21% N=16
	Poor		5% N=4
Availability of affordable quality food	Excellent		13% N=10
	Good		37% N=28
	Fair		41% N=31
	Poor		9% N=7
Availability of affordable quality health care	Excellent		7% N=5
	Good		33% N=22
	Fair		36% N=24
	Poor		24% N=16
Availability of preventive health services	Excellent		6% N=4
	Good		44% N=28
	Fair		34% N=22
	Poor		16% N=10
Availability of affordable quality mental health care	Excellent		4% N=2
	Good		35% N=20
	Fair		33% N=19
	Poor		28% N=16
Opportunities to attend cultural/arts/music activities	Excellent		26% N=19
	Good		49% N=36
	Fair		22% N=16
	Poor		4% N=3
Community support for the arts	Excellent		26% N=19

Please also rate each of the following in the Montpelier community.

































Community support for the arts	Good		60% N=44
	Fair		11% N=8
	Poor		3% N=2
Availability of affordable quality childcare/preschool	Good		22% N=9
	Fair		32% N=13
	Poor		46% N=19
K-12 education	Excellent		18% N=10
	Good		55% N=31
	Fair		21% N=12
	Poor		5% N=3
Adult educational opportunities	Excellent		9% N=5
	Good		46% N=25
	Fair		33% N=18
	Poor		11% N=6
Sense of civic/community pride	Excellent		12% N=9
	Good		66% N=48
	Fair		19% N=14
	Poor		3% N=2
Neighborliness of residents in Montpelier	Excellent		22% N=16
	Good		57% N=42
	Fair		18% N=13
	Poor		4% N=3
Opportunities to participate in social events and activities	Excellent		19% N=14
	Good		60% N=45
	Fair		16% N=12
	Poor		5% N=4
Opportunities to attend special events and festivals	Excellent		27% N=20
	Good		54% N=40
	Fair		15% N=11
	Poor		4% N=3
Opportunities to volunteer	Excellent		27% N=20
	Good		60% N=44

































Please also rate each of the following in the Montpelier community.	Opportunities to volunteer	Fair		8% N=6
		Poor		4% N=3
	Opportunities to participate in community matters	Excellent		28% N=20
		Good		57% N=41
		Fair		8% N=6
Poor			7% N=5	
Openness and acceptance of the community toward people of diverse backgrounds	Excellent		8% N=5	
	Good		38% N=25	
	Fair		44% N=29	
	Poor		11% N=7	
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Montpelier (in-person, phone, email, or web) for help or information	No		29% N=22
		Yes		71% N=54
	Contacted Montpelier elected officials (in-person, phone, email, or web) to express your opinion	No		53% N=40
		Yes		47% N=35
	Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood w..	No		46% N=34
		Yes		54% N=40
	Watched (online or on television) a local public meeting	No		43% N=32
		Yes		57% N=42
	Volunteered your time to some group/activity in Montpelier	No		41% N=31
		Yes		59% N=45
	Campaigned or advocated for a local issue, cause, or candidate	No		61% N=46
		Yes		39% N=30
	Voted in your most recent local election	No		4% N=3
		Yes		96% N=72
	Used bus, rail, subway, or other public transportation instead of driving	No		75% N=57
		Yes		25% N=19
	Carpooled with other adults or children instead of driving alone	No		44% N=33
		Yes		56% N=42
	Walked or biked instead of driving	No		23% N=17
Yes			77% N=58	
Please rate the quality of each of the following services in Montpelier.	Public information services	Excellent		7% N=5
		Good		52% N=37

Please rate the quality of each of the following services in Montpelier.

Public information services	Fair		31% N=22
	Poor		10% N=7
Economic development	Excellent		4% N=2
	Good		32% N=18
	Fair		37% N=21
	Poor		28% N=16
Traffic enforcement	Excellent		1% N=1
	Good		50% N=34
	Fair		34% N=23
	Poor		15% N=10
Traffic signal timing	Excellent		10% N=7
	Good		51% N=36
	Fair		29% N=20
	Poor		10% N=7
Street repair	Excellent		1% N=1
	Good		4% N=3
	Fair		25% N=19
	Poor		69% N=52
Street cleaning	Excellent		4% N=3
	Good		26% N=18
	Fair		41% N=28
	Poor		29% N=20
Street lighting	Excellent		8% N=6
	Good		49% N=35
	Fair		24% N=17
	Poor		19% N=14
Snow removal	Excellent		16% N=12
	Good		54% N=40
	Fair		23% N=17
	Poor		7% N=5
Sidewalk maintenance	Excellent		5% N=4
	Good		22% N=16
































Please rate the quality of each of the following services in Montpelier.

































Sidewalk maintenance	Fair		38% N=28
	Poor		35% N=26
Bus or transit services	Excellent		4% N=2
	Good		24% N=12
	Fair		32% N=16
	Poor		40% N=20
Land use, planning, and zoning	Excellent		4% N=2
	Good		29% N=16
	Fair		38% N=21
	Poor		29% N=16
Code enforcement (weeds, abandoned buildings, etc.)	Good		30% N=11
	Fair		24% N=9
	Poor		46% N=17
Affordable high-speed internet access	Excellent		14% N=9
	Good		42% N=27
	Fair		26% N=17
	Poor		18% N=12
Garbage collection	Excellent		14% N=9
	Good		48% N=30
	Fair		25% N=16
	Poor		13% N=8
Drinking water	Excellent		20% N=15
	Good		51% N=38
	Fair		25% N=19
	Poor		4% N=3
Sewer services	Excellent		18% N=12
	Good		57% N=39
	Fair		21% N=14
	Poor		4% N=3
Storm water management (storm drainage, dams, levees, etc.)	Excellent		11% N=7
	Good		48% N=31
	Fair		29% N=19

Please rate the quality of each of the following services in Montpelier.			
Storm water management (storm drainage, dams, levees, etc.)	Poor		12% N=8
	Excellent		22% N=15
	Good		57% N=39
	Fair		17% N=12
	Poor		4% N=3
Utility billing	Excellent		11% N=7
	Good		46% N=30
	Fair		29% N=19
	Poor		14% N=9
Police/Sheriff services	Excellent		28% N=19
	Good		54% N=37
	Fair		16% N=11
	Poor		3% N=2
Crime prevention	Excellent		16% N=10
	Good		61% N=37
	Fair		18% N=11
	Poor		5% N=3
Animal control	Excellent		9% N=4
	Good		28% N=12
	Fair		47% N=20
	Poor		16% N=7
Ambulance or emergency medical services	Excellent		33% N=19
	Good		58% N=33
	Fair		5% N=3
	Poor		4% N=2
Fire services	Excellent		33% N=19
	Good		56% N=32
	Fair		7% N=4
	Poor		4% N=2
Fire prevention and education	Excellent		19% N=6
	Good		53% N=17
	Fair		19% N=6








Please rate the quality of each of the following services in Montpelier.

































Fire prevention and education	Poor		9% N=3
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	Excellent		14% N=5
	Good		59% N=22
	Fair		11% N=4
	Poor		16% N=6
Preservation of natural areas (open space, farmlands, and greenbelts)	Excellent		19% N=13
	Good		55% N=37
	Fair		18% N=12
	Poor		7% N=5
Montpelier open space	Excellent		21% N=14
	Good		50% N=33
	Fair		21% N=14
	Poor		8% N=5
Recycling	Excellent		22% N=15
	Good		51% N=35
	Fair		19% N=13
	Poor		7% N=5
Yard waste pick-up	Excellent		11% N=5
	Good		36% N=16
	Fair		27% N=12
	Poor		27% N=12
City parks	Excellent		41% N=28
	Good		43% N=29
	Fair		13% N=9
	Poor		3% N=2
Recreation programs or classes	Excellent		22% N=14
	Good		48% N=30
	Fair		25% N=16
	Poor		5% N=3
Recreation centers or facilities	Excellent		9% N=6
	Good		25% N=17
	Fair		38% N=26

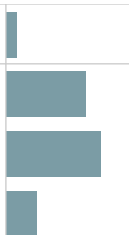































Please rate the quality of each of the following services in Montpelier.	Recreation centers or facilities	Poor		29% N=20	
	Health services	Excellent		7% N=4	
		Good		47% N=27	
		Fair		35% N=20	
		Poor		11% N=6	
		Public library services	Excellent		62% N=45
	Public library services	Good		33% N=24	
		Fair		4% N=3	
		Poor		1% N=1	
		Overall customer service by Montpelier employees (police, receptionists, planners, etc.)	Excellent		23% N=17
	Good			58% N=42	
	Fair			14% N=10	
	Poor			5% N=4	
	Please rate the following categories of Montpelier government performance.	The value of services for the taxes paid to Montpelier	Excellent		7% N=5
			Good		29% N=20
			Fair		36% N=25
Poor				29% N=20	
The overall direction that Montpelier is taking		Excellent		4% N=3	
		Good		30% N=21	
		Fair		40% N=28	
		Poor		26% N=18	
The job Montpelier government does at welcoming resident involvement		Excellent		9% N=6	
		Good		61% N=40	
		Fair		15% N=10	
		Poor		15% N=10	
Overall confidence in Montpelier government		Excellent		7% N=5	
		Good		45% N=34	
		Fair		25% N=19	
		Poor		23% N=17	
Generally acting in the best interest of the community	Excellent		12% N=9		
	Good		45% N=33		
	Fair		28% N=21		

































Please rate the following categories of Montpelier government performance.	Generally acting in the best interest of the community	Poor		15% N=11
	Being honest	Excellent		16% N=11
		Good		57% N=39
		Fair		9% N=6
		Poor		18% N=12
Being open and transparent to the public	Excellent		14% N=10	
	Good		51% N=36	
	Fair		14% N=10	
	Poor		21% N=15	
Informing residents about issues facing the community	Excellent		11% N=8	
	Good		43% N=30	
	Fair		30% N=21	
	Poor		16% N=11	
Treating all residents fairly	Excellent		14% N=8	
	Good		48% N=28	
	Fair		24% N=14	
	Poor		14% N=8	
Treating residents with respect	Excellent		15% N=10	
	Good		59% N=40	
	Fair		16% N=11	
	Poor		10% N=7	
Overall, how would you rate the quality of the services provided by each of the following?	The City of Montpelier	Excellent		11% N=8
		Good		54% N=40
		Fair		24% N=18
		Poor		11% N=8
	The Federal Government	Excellent		2% N=1
		Good		37% N=23
		Fair		47% N=29
		Poor		15% N=9
Please rate how important, if at all, you think it is for the Montpelier community to focus on each of the following in the coming two years.	Overall economic health of Montpelier	Essential		49% N=37
		Very important		35% N=26
		Somewhat important		16% N=12
































Please rate how important, if at all, you think it is for the Montpelier community to focus on each of the following in the coming two years.

Overall quality of the transportation system (auto, bicycle, foot, bus) in Montpelier	Essential		35% N=26
	Very important		43% N=32
	Somewhat important		19% N=14
	Not at all important		3% N=2
Overall design or layout of Montpelier's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Essential		32% N=24
	Very important		25% N=19
	Somewhat important		36% N=27
	Not at all important		7% N=5
Overall quality of the utility infrastructure in Montpelier (water, sewer, storm water, electric/gas, broadband)	Essential		50% N=36
	Very important		36% N=26
	Somewhat important		14% N=10
Overall feeling of safety in Montpelier	Essential		26% N=19
	Very important		44% N=32
	Somewhat important		25% N=18
	Not at all important		5% N=4
Overall quality of natural environment in Montpelier	Essential		24% N=18
	Very important		48% N=36
	Somewhat important		21% N=16
	Not at all important		7% N=5
Overall quality of parks and recreation opportunities	Essential		19% N=14
	Very important		52% N=38
	Somewhat important		23% N=17
	Not at all important		5% N=4
Overall health and wellness opportunities in Montpelier	Essential		19% N=14
	Very important		42% N=31
	Somewhat important		31% N=23
	Not at all important		8% N=6
Overall opportunities for education, culture, and the arts	Essential		21% N=15
	Very important		36% N=26
	Somewhat important		41% N=30
	Not at all important		3% N=2
Residents' connection and engagement with their community	Essential		20% N=15

Please rate how important, if at all, you think it is for the Montpelier community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	Very important		53% N=40
		Somewhat important		24% N=18
		Not at all important		3% N=2
How much of a source, if at all, are each of the following for you for getting information about the City government and its activities, events, and services?	City website (www.montpelier-vt.org)	Major Source		40% N=29
		Minor Source		50% N=36
		Not a Source		10% N=7
Times-Argus newspaper	Major Source		41% N=30	
	Minor Source		41% N=30	
	Not a Source		19% N=14	
Local radio/television	Major Source		16% N=12	
	Minor Source		35% N=26	
	Not a Source		49% N=37	
Government access ORCA Media	Major Source		6% N=4	
	Minor Source		44% N=31	
	Not a Source		51% N=36	
Montpelier Bridge newspaper	Major Source		67% N=48	
	Minor Source		31% N=22	
	Not a Source		3% N=2	
City page in Montpelier Bridge	Major Source		54% N=39	
	Minor Source		38% N=27	
	Not a Source		8% N=6	
City Council meetings and other public meetings	Major Source		20% N=15	
	Minor Source		58% N=43	
	Not a Source		22% N=16	
Talking with City officials and/or City employees	Major Source		11% N=8	
	Minor Source		45% N=32	
	Not a Source		44% N=31	
City communications via Facebook	Major Source		24% N=17	
	Minor Source		19% N=14	
	Not a Source		57% N=41	
City communications via Front Porch Forum	Major Source		72% N=53	
	Minor Source		23% N=17	

How much of a source, if at all, are each of the following for you for getting information about the City government and its activities, events, and services?	City communications via Front Porch Forum	Not a Source		5% N=4
	Word of mouth	Major Source		39% N=29
		Minor Source		46% N=34
		Not a Source		15% N=11
	Utility bill stuffers	Major Source		7% N=5
		Minor Source		34% N=25
Not a Source			59% N=44	
Please rate the quality of the following aspects of the CITY of MONTPELIER website (www.montpelier-vt.org).	Overall appearance	Excellent		4% N=3
		Good		42% N=28
		Fair		43% N=29
		Poor		10% N=7
	Ease of finding information	Excellent		2% N=1
		Good		32% N=21
		Fair		35% N=23
		Poor		31% N=20
	Accuracy of information	Excellent		6% N=3
		Good		60% N=30
		Fair		22% N=11
		Poor		12% N=6
	Online services offered	Excellent		4% N=2
		Good		41% N=22
		Fair		31% N=17
		Poor		24% N=13
Ease of conducting business with City departments	Excellent		5% N=3	
	Good		43% N=26	
	Fair		30% N=18	
	Poor		22% N=13	
Overall usefulness of the website	Excellent		5% N=3	
	Good		35% N=22	
	Fair		43% N=27	
	Poor		17% N=11	
Would you like to see more, about the same, or fewer community events held in Downtown	I would like to see more community events		39% N=29	

	Would you like to see more, about the same, or fewer community events held in Downtown Montpelier?	I am satisfied with the current number of community events		58% N=43
		I would like to see fewer community events		3% N=2
	How would you rate your community on welcoming residents from all backgrounds to participate in local government and community decision-making?	Excellent		4% N=3
		Very Good		24% N=17
		Good		35% N=25
		Fair		29% N=21
		Poor		8% N=6
In general, how many times do you:	Access the internet from your home using a computer, laptop, or tablet computer	Several times a day		88% N=65
		Once a day		8% N=6
		A few times a week		1% N=1
		Less often or never		3% N=2
Access the internet from your cell phone	Several times a day		76% N=57	
	Once a day		4% N=3	
	A few times a week		7% N=5	
	Less often or never		13% N=10	
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	Several times a day		43% N=31	
	Once a day		13% N=9	
	A few times a week		15% N=11	
	Every few weeks		7% N=5	
	Less often or never		22% N=16	
Use or check email	Several times a day		84% N=63	
	Once a day		11% N=8	
	A few times a week		4% N=3	
	Every few weeks		1% N=1	
Share your opinions online	Several times a day		10% N=7	
	Once a day		5% N=4	
	A few times a week		11% N=8	
	Every few weeks		30% N=22	
	Less often or never		44% N=32	
Shop online	Several times a day		8% N=6	
	Once a day		3% N=2	
	A few times a week		22% N=16	

In general, how many times do you:	Shop online	Every few weeks		45% N=33
		Less often or never		23% N=17
Please rate your overall health.		Excellent		25% N=18
		Very good		44% N=32
		Good		23% N=17
		Fair		7% N=5
		Poor		1% N=1
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:		Very positive	
		Somewhat positive		7% N=5
		Neutral		48% N=36
		Somewhat negative		35% N=26
		Very negative		8% N=6
How many years have you lived in Montpelier?		Less than 2 years		3% N=2
		2-5 years		16% N=12
		6-10 years		13% N=10
		11-20 years		27% N=20
		More than 20 years		41% N=31
Which best describes the building you live in?		One family house detached from any other houses		65% N=49
		Building with two or more homes (duplex, townhome, apa..		28% N=21
		Other		7% N=5
Do you rent or own your home?		Rent		16% N=12
		Own		84% N=63
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?		Less than \$500		10% N=7
		\$500 to \$999		19% N=14
		\$1,000 to \$1,499		28% N=20
		\$1,500 to \$1,999		22% N=16
		\$2,000 to \$2,499		8% N=6
		\$2,500 to \$2,999		4% N=3
		\$3,000 to \$3,499		3% N=2
		\$3,500 or more		6% N=4
Do any children 17 or under live in your household?		No		80% N=60
		Yes		20% N=15

Are you or any other members of your household aged 65 or older?	No		47% N=35
	Yes		53% N=39
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		6% N=4
	\$25,000 to \$49,999		22% N=15
	\$50,000 to \$74,999		18% N=12
	\$75,000 to \$99,999		21% N=14
	\$100,000 to \$149,999		18% N=12
	\$150,000 or more		15% N=10
	Are you Spanish, Hispanic, or Latino?	No, not Spanish, Hispanic, or Latino	
Yes, I consider myself to be Spanish, Hispanic, or Latino			3% N=2
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	Asian, Asian Indian, or Pacific Islander		4% N=3
	White		97% N=69
	Other		1% N=1
In which category is your age?	25-34 years		5% N=4
	35-44 years		11% N=8
	45-54 years		18% N=13
	55-64 years		15% N=11
	65-74 years		32% N=23
	75 years or older		19% N=14
What is your gender?	Woman		66% N=48
	Man		33% N=24
	Identify in another way		1% N=1
How did you hear about this survey? (Select all that apply.)	The City's social media (Facebook, Twitter, Instagram,..)		19% N=14
	Received an email from the City		11% N=8
	Received a postcard or letter from the City		4% N=3
	Nextdoor		1% N=1
	In my Facebook feed		5% N=4
	Heard about it from a family member, friend or neighbor		5% N=4
	Other		54% N=40

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Montpelier.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Montpelier as a place to live.....	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Montpelier as a place to raise children.....	1	2	3	4	5
Montpelier as a place to work	1	2	3	4	5
Montpelier as a place to visit	1	2	3	4	5
Montpelier as a place to retire	1	2	3	4	5
The overall quality of life in Montpelier.....	1	2	3	4	5
Sense of community.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Montpelier as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Montpelier	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Montpelier	1	2	3	4	5
Overall design or layout of Montpelier's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Montpelier (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4	5
Overall feeling of safety in Montpelier.....	1	2	3	4	5
Overall quality of natural environment in Montpelier	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Montpelier.....	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Montpelier to someone who asks	1	2	3	4	5
Remain in Montpelier for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Montpelier's downtown/commercial area during the day	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Montpelier community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

6. Please rate each of the following in the Montpelier community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Montpelier	1	2	3	4	5
Variety of business and service establishments in Montpelier.....	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Montpelier	1	2	3	4	5
Overall image or reputation of Montpelier.....	1	2	3	4	5

7. Please also rate each of the following in the Montpelier community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Montpelier.....	1	2	3	4	5
Ease of travel by public transportation in Montpelier.....	1	2	3	4	5
Ease of travel by bicycle in Montpelier.....	1	2	3	4	5
Ease of walking in Montpelier.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods.....	1	2	3	4	5
Preservation of the historical or cultural character of the community.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Montpelier.....	1	2	3	4	5
Overall appearance of Montpelier.....	1	2	3	4	5
Cleanliness of Montpelier.....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.).....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)...	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities.....	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Montpelier.....	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to attend special events and festivals.....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted the City of Montpelier (in-person, phone, email, or web) for help or information.....	1	2
Contacted Montpelier elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.).....	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Montpelier.....	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election.....	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone.....	1	2
Walked or biked instead of driving.....	1	2

9. Please rate the quality of each of the following services in Montpelier.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.).....	1	2	3	4	5
Affordable high-speed internet access.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.).....	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
Police/Sheriff services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts).....	1	2	3	4	5
Montpelier open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities.....	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services.....	1	2	3	4	5
Overall customer service by Montpelier employees (police, receptionists, planners, etc.).....	1	2	3	4	5

10. Please rate the following categories of Montpelier government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Montpelier.....	1	2	3	4	5
The overall direction that Montpelier is taking.....	1	2	3	4	5
The job Montpelier government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in Montpelier government.....	1	2	3	4	5
Generally acting in the best interest of the community.....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly.....	1	2	3	4	5
Treating residents with respect.....	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Montpelier	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Montpelier community to focus on each of the following in the coming two years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Montpelier	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Montpelier	1	2	3	4
Overall design or layout of Montpelier's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Montpelier (water, sewer, storm water, electric/gas, broadband)	1	2	3	4
Overall feeling of safety in Montpelier.....	1	2	3	4
Overall quality of natural environment in Montpelier	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Montpelier.....	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents' connection and engagement with their community	1	2	3	4

13. How much of a source, if at all, are each of the following for you for getting information about the City government and its activities, events, and services?

	<u>Major source</u>	<u>Minor source</u>	<u>Not a source</u>
City website (www.montpelier-vt.org)	1	2	3
Times-Argus newspaper.....	1	2	3
Local radio/television.....	1	2	3
Government access ORCA Media	1	2	3
Montpelier Bridge newspaper	1	2	3
City page in Montpelier Bridge	1	2	3
City Council meetings and other public meetings	1	2	3
Talking with City officials and/or City employees.....	1	2	3
City communications via Facebook.....	1	2	3
City communications via Front Porch Forum.....	1	2	3
Word of mouth.....	1	2	3
Utility bill stuffers.....	1	2	3

14. Please rate the quality of the following aspects of the CITY of MONTPELIER website (www.montpelier-vt.org).

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall appearance	1	2	3	4	5
Ease of finding information	1	2	3	4	5
Accuracy of information.....	1	2	3	4	5
Online services offered.....	1	2	3	4	5
Ease of conducting business with CITY departments	1	2	3	4	5
Overall usefulness of the website	1	2	3	4	5

15. Would you like to see more, about the same, or fewer community events held in Downtown Montpelier?

- I would like to see **more** community events
- I am satisfied with **the current number** of community events
- I would like to see **fewer** community events

16. How would you rate your community on welcoming residents from all backgrounds to participate in local government and community decision-making?

- Excellent
- Very good
- Good
- Fair
- Poor

17. What do you think will be the single most important issue facing Montpelier over the next five years?

Our last questions are about you and your household.
 Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online.....	1	2	3	4	5	6

D2. Please rate your overall health.

- Excellent
 Very good
 Good
 Fair
 Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

- Very positive
 Somewhat positive
 Neutral
 Somewhat negative
 Very negative

D4. How many years have you lived in Montpelier?

- Less than 2 years
 2-5 years
 6-10 years
 11-20 years
 More than 20 years

D5. Which best describes the building you live in?

- One family house detached from any other houses
 Building with two or more homes
 (duplex, townhome, apartment, or condominium)
 Mobile home
 Other

D6. Do you rent or own your home?

- Rent
 Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

- Less than \$500 \$2,000 to \$2,499
 \$500 to \$999 \$2,500 to \$2,999
 \$1,000 to \$1,499 \$3,000 to \$3,499
 \$1,500 to \$1,999 \$3,500 or more

D8. Do any children 17 or under live in your household?

- No Yes

D9. Are you or any other members of your household aged 65 or older?

- No Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- Less than \$25,000 \$75,000 to \$99,999
 \$25,000 to \$49,999 \$100,000 to \$149,999
 \$50,000 to \$74,999 \$150,000 or more

D11. Are you Spanish, Hispanic or Latino?

- No, not Spanish, Hispanic, or Latino
 Yes, I consider myself to be Spanish, Hispanic, or Latino

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- American Indian or Alaskan Native
 Asian, Asian Indian, or Pacific Islander
 Black or African American
 White
 Other

D13. In which category is your age?

- 18-24 years 55-64 years
 25-34 years 65-74 years
 35-44 years 75 years or older
 45-54 years

D14. What is your gender?

- Female
 Male
 Identify in another way

Thank you! Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502